

**Official Record Index
Miller NE
Docket Number: 1373149-68858**

**Postal Regulatory Commission
Submitted 12/1/2011 2:35:07 PM
Filing ID: 78246
Accepted 12/1/2011**

No.	Description	Date Entered into Record
1.	Authority to Conduct Investigation	05/05/2011
2.	Notice of PO Emergency Suspension-N/A	05/24/2011
3.	Notice to District of Emergency Suspension-N/A	05/24/2011
4.	Post Office Location/Hours	05/24/2011
5.	Eviction Notice-N/A	05/31/2011
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No.	Description	Date Entered into Record
29.	Proposal Checklist	07/19/2011
30.	Notification to Government Relations	07/19/2011
31.	Instruction Letter to PM/OIC to Post Proposal	07/20/2011
32.	Invitation for Comments	07/20/2011
33.	Proposal Exhibit	07/19/2011
34.	Comment Form Exhibit	07/20/2011
35.	Instructions for PM/OIC to Remove Proposal	07/19/2011
36.	Round-dated Proposals	11/01/2011
36a.	Round-dated Invitation for Comments	11/01/2011
37.	Notification of Taking Comments Under Internal Consideration	09/26/2011
38.	Proposal Comments and USPS Response Letters	11/01/2011
39.	Notice of Premature Appeal – NA	11/01/2011
40.	Analysis of 60-Day Comments	11/01/2011
41.	Revised Proposal (if needed) – NA	07/26/2011
42.	Updated PS Form 4920 – NA	06/04/2011
43.	Certification of Record	10/07/2011
44.	Log of Post Office Discontinuance Actions	10/11/2011
45.	Transmittal of Official Record	10/07/2011
46.	Headquarters Acknowledgement	10/11/2011
47.	Final Determination Posting	11/03/2011
48.	Instruction Letter to PM/OIC to Post Final Determination	11/03/2011
49.	Round-date stamped Final Determination cover sheets	11/30/2011
50.	Postal Bulletin Post Office Change Announcement	11/30/2011
51.	Announcement of Appeal to the Discontinuance	11/18/2011



05/05/2011

RICK PIVOVAR
DISTRICT MANAGER
CENTRAL PLAINS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Nebraska
3rd congressional district.

Post Office Name:	MILLER
Zip+4 Code:	68858-2065
EAS Level:	55
Finance Number:	305955
County:	Buffalo
Proposed Admin Office:	AMHERST
ADMIN Miles Away:	9.0
Near Office Name:	SUMNER
Near Miles Away:	7.0
Number of Customers:	
Post Office Box:	62
General Delivery:	0
Rural Route (RR):	75
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	137
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 03/20/2003.
Declining workload and reduced customer demand.


EDWARD GOFORTH
Manager, Post Office Operations

Approval to Study for Discontinuance:



05/05/2011

DISTRICT MANAGER
CENTRAL PLAINS PFC

DATE



Docket: 1373149

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: Buffalo
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no Emergency Suspension for this office

Prepared by: LeAnn Tvrdy
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431

Date: 05/24/2011
Fax No: (402) 930-4406



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: Buffalo
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: LeAnn Tvrdy
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431

Date: 05/24/2011
Fax No: (402) 930-4406

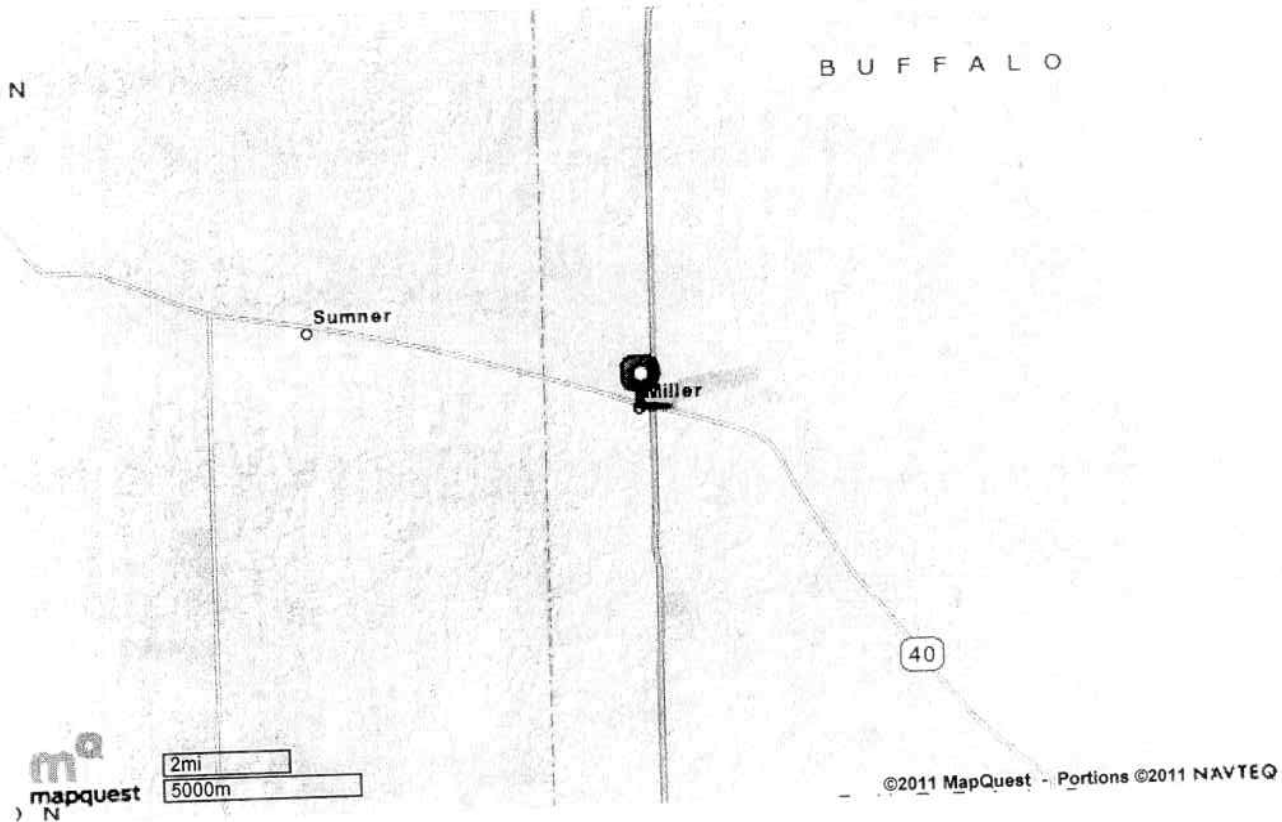
Map of Miller, Nebraska | MapQuest

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Notes

mapquest ^{ma}**Map of:**

Miller, NE



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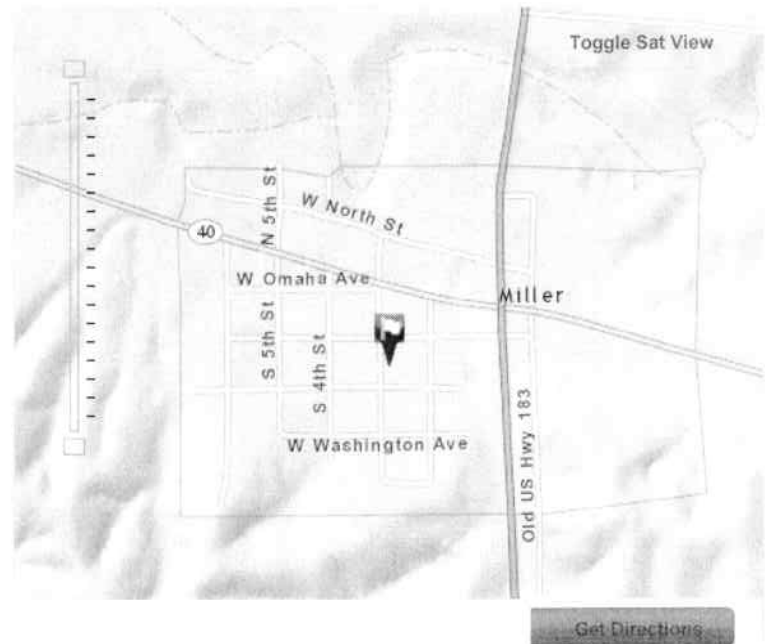
MILLER

**301 W CUMMINGS AVE
MILLER, NE 68858-2065**[Share this location >](#)**800-ASK-USPS®
(800-275-8777)**Phone 308-457-3055
TTY 877-889-2457**Bulk Mail Acceptance Hours**Mon-Fri 9:45am - 2:30pm
Sat 9:45am - 11:00am
Sun Closed**Last Collection Hours**Mon-Fri 4:30pm
Sat 4:00pm
Sun Closed**PO Box Access Hours**

Mon-Sun 12:01am - 11:59pm

Online Services[Print a Label with Postage >](#)
[Schedule a Pickup >](#)
[Buy Stamps >](#)
[Forward Mail >](#)
[Reserve or Renew a PO Box >](#)
[Schedule a Redelivery >](#)*Service hours may vary.***Retail Hours**Mon-Fri 9:45am - 2:30pm
Sat 9:45am - 11:00am
Sun Closed**Lobby Hours**

Mon-Sun 12:01am - 11:59pm

Pickup Services HoursMon-Fri 9:45am - 2:30pm
Sat 9:45am - 11:00am
Sun Closed**On-Site Services**Bulk Mail Acceptance
Bulk Mail Account Balance
Bulk Mail New Permit
Duck Stamps
General Delivery
Money Orders (Domestic)
Money Orders (Inquiry)
PO Box Online
Pickup Accountable Mail
Pickup Hold Mail
Priority Mail International®[Get It Done Online](#)**Looking for a Person?**[Search now >](#)**Looking for a Business?**[Search now >](#)**Nearby Automated Postal Centers**Automated Postal Center® >
KEARNEY
2401 E AVE
KEARNEY NE 68847**Nearby Alternate Locations**US Post Office™ >
SUMNER
504 MAIN ST
SUMNER NE 68878US Post Office™ >
AMHERST
119 N MAIN ST
AMHERST NE 68812US Post Office™ >
ELM CREEK
100 E FRONT ST
ELM CREEK NE 68836[LEGAL](#)
[OTHER USPS SITES](#)[ON USPS.COM](#)[ON ABOUT.USPS.COM](#)



Eviction Notice

A. Office

Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: Buffalo
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: LeAnn Tvrdy
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431

Date: 05/31/2011
Fax No: (402) 930-4406



Building Inspection Report

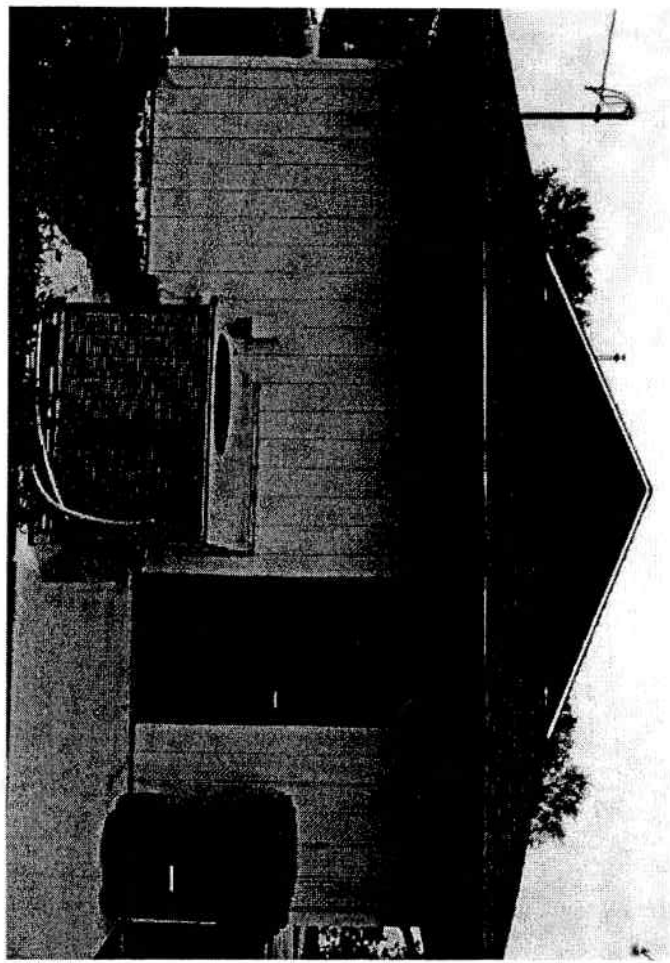
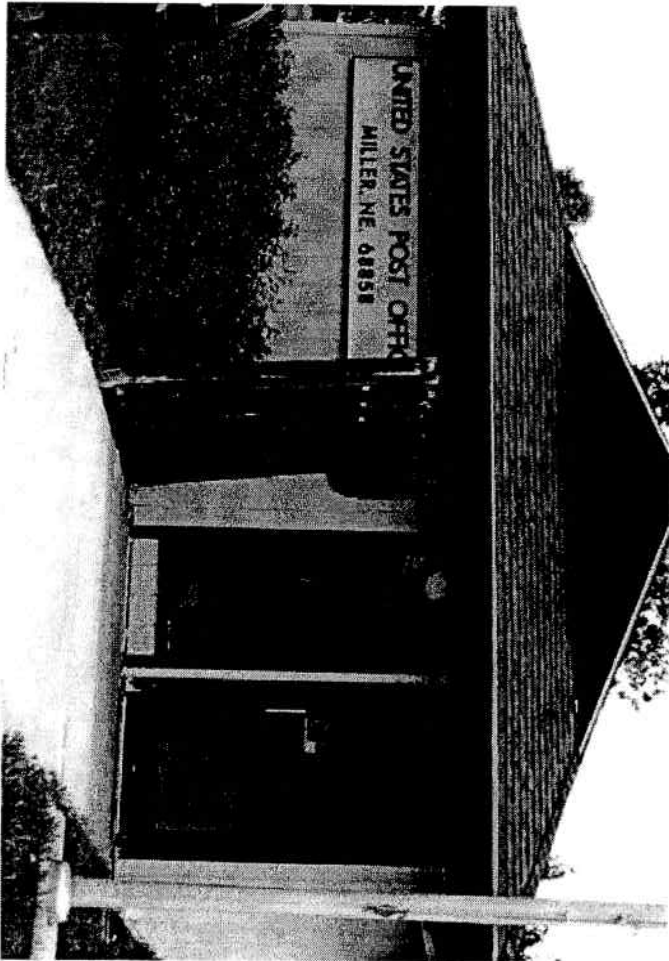
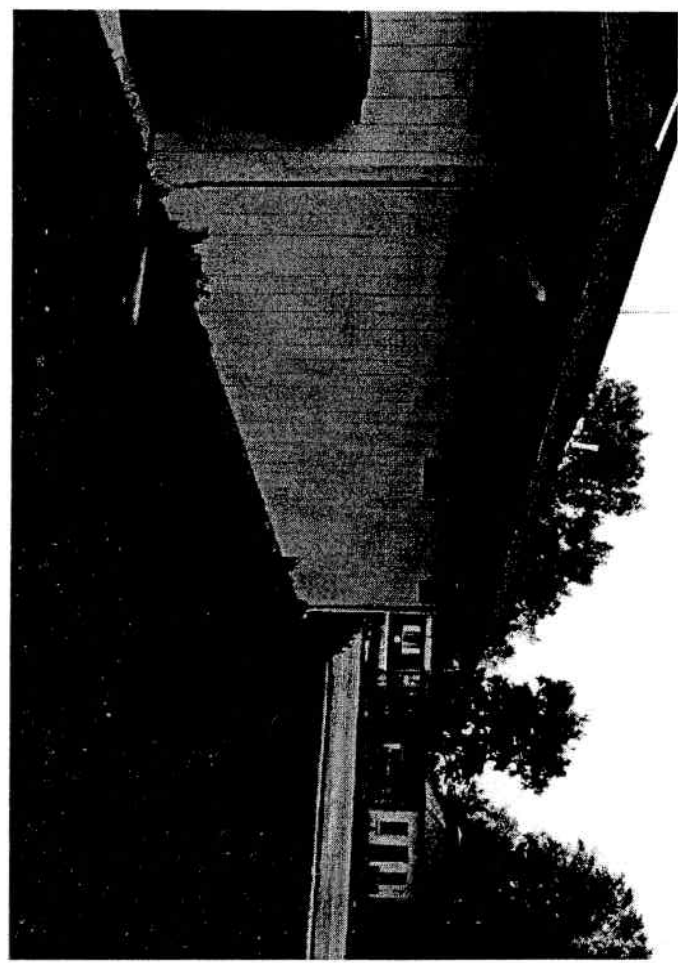
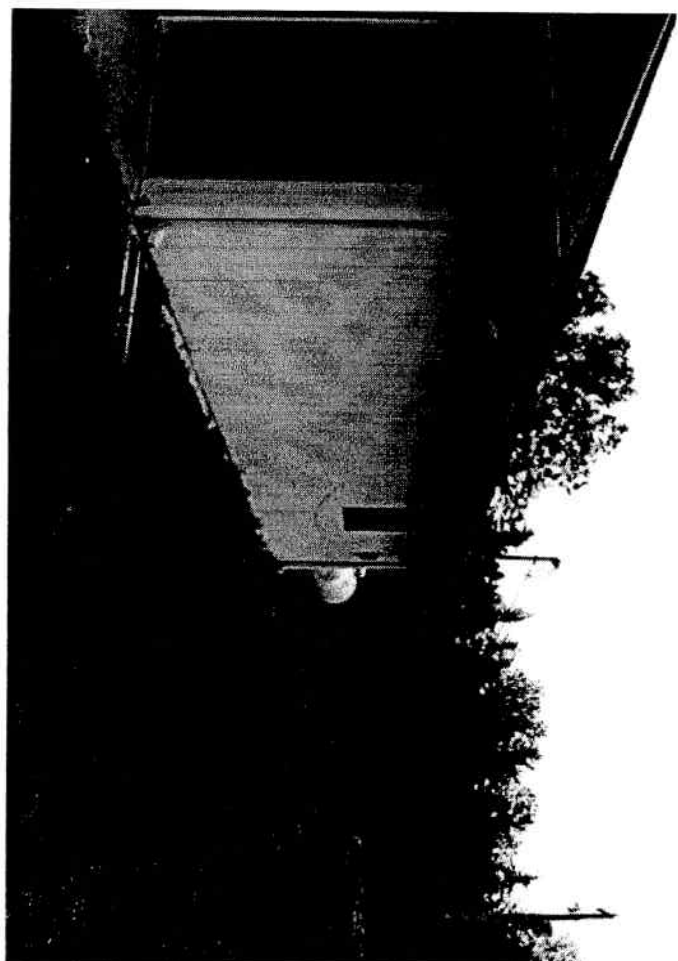
A. Office

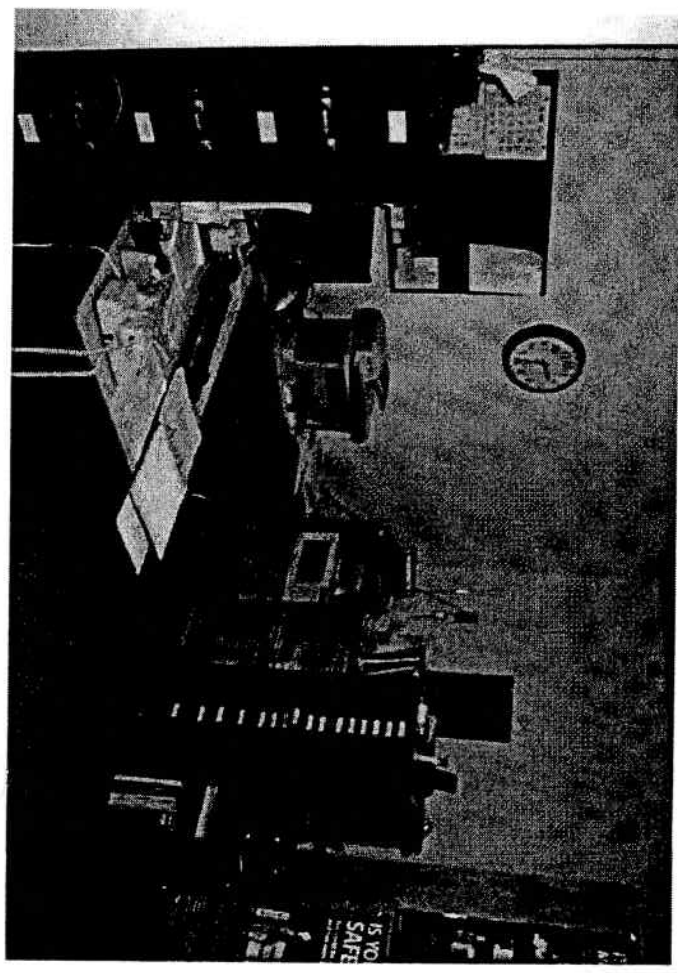
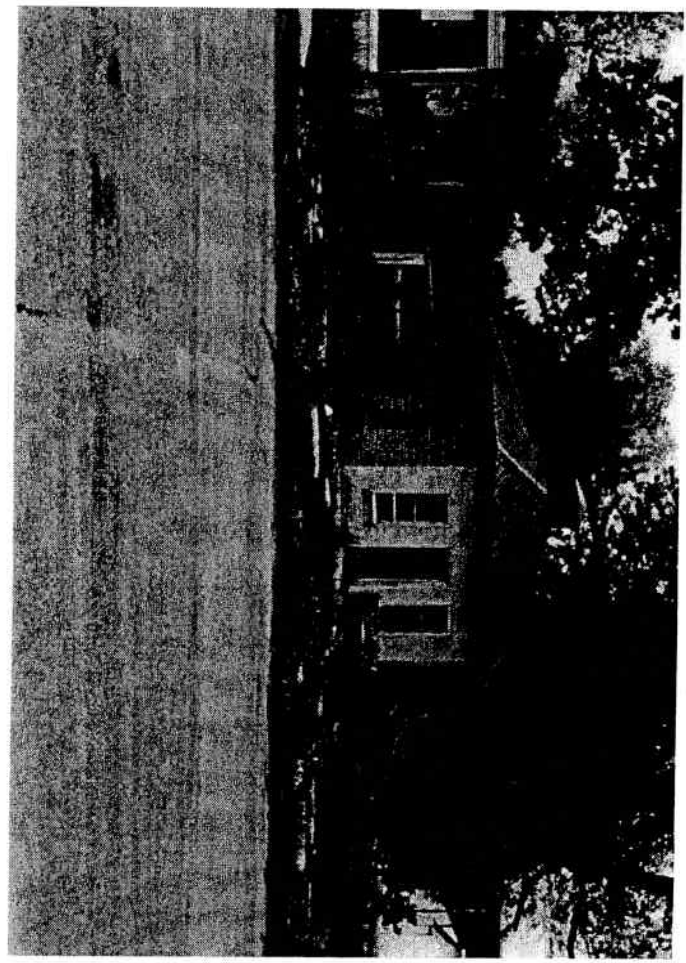
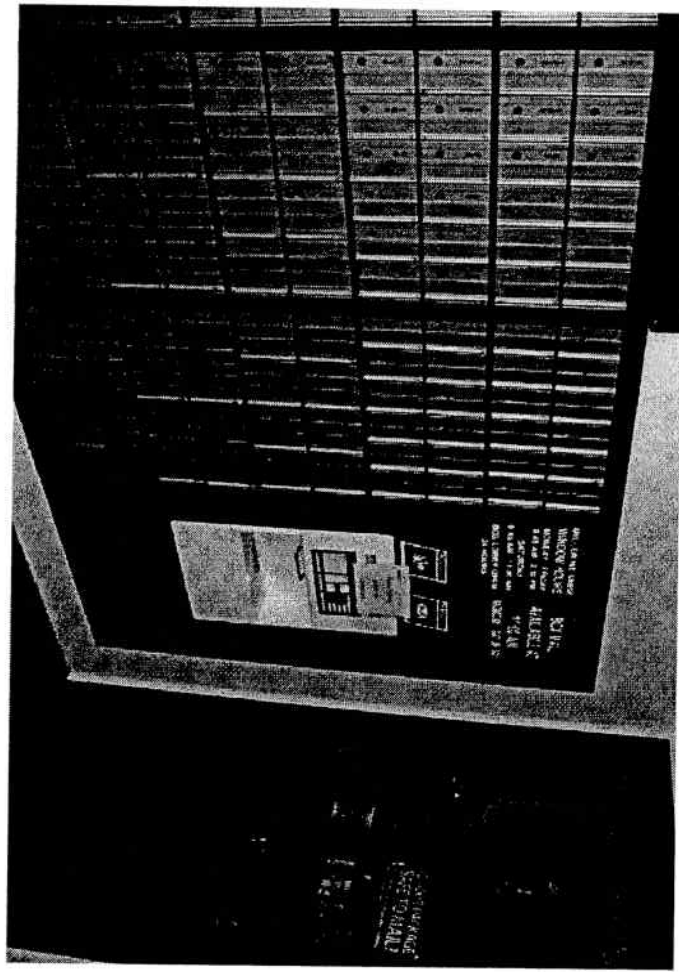
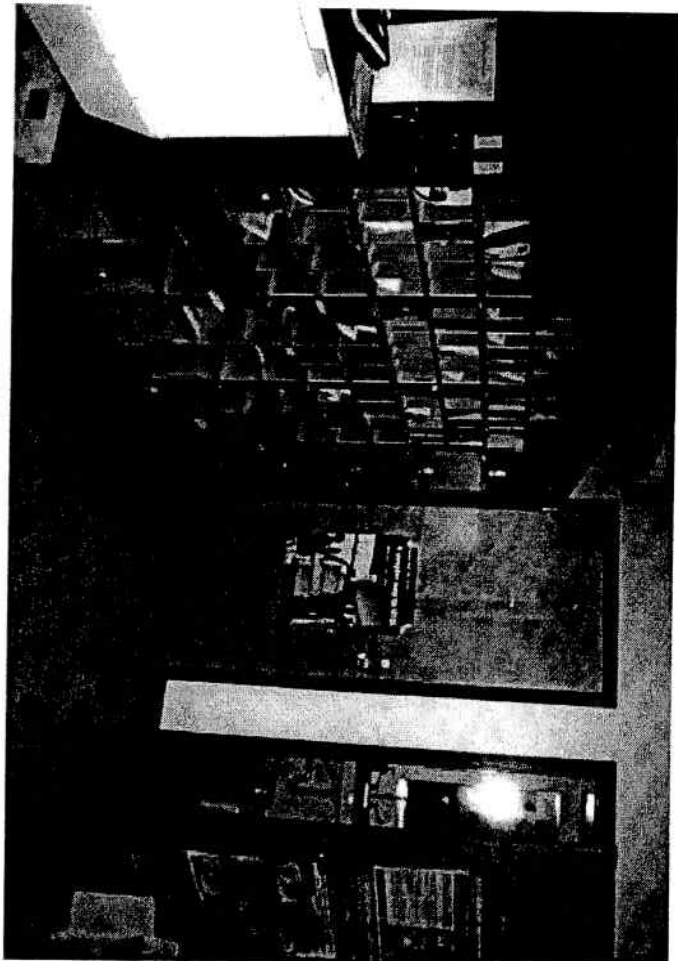
Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: Buffalo
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

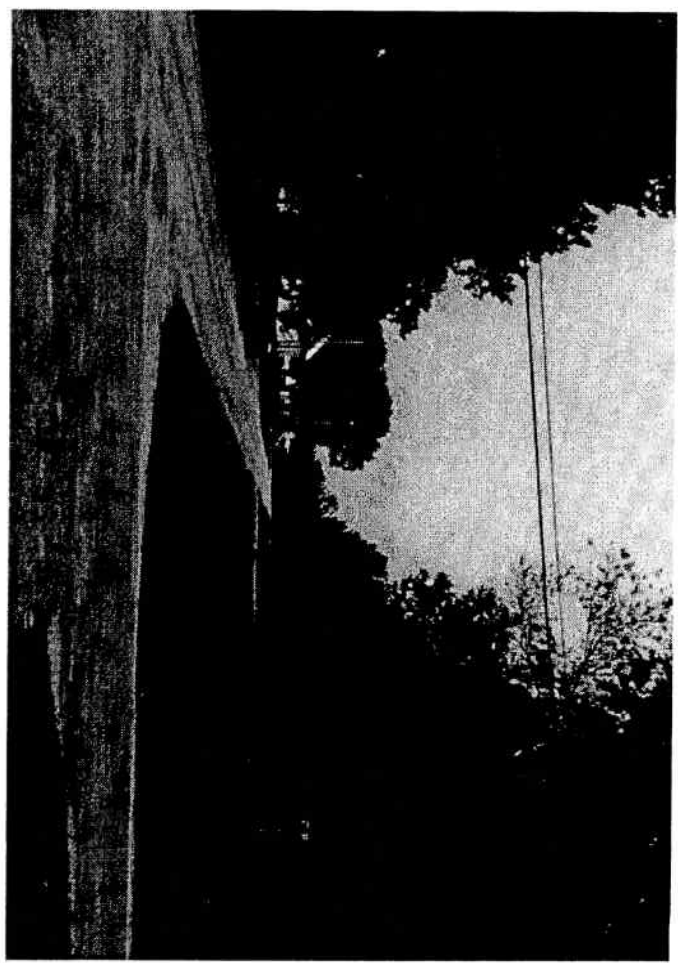
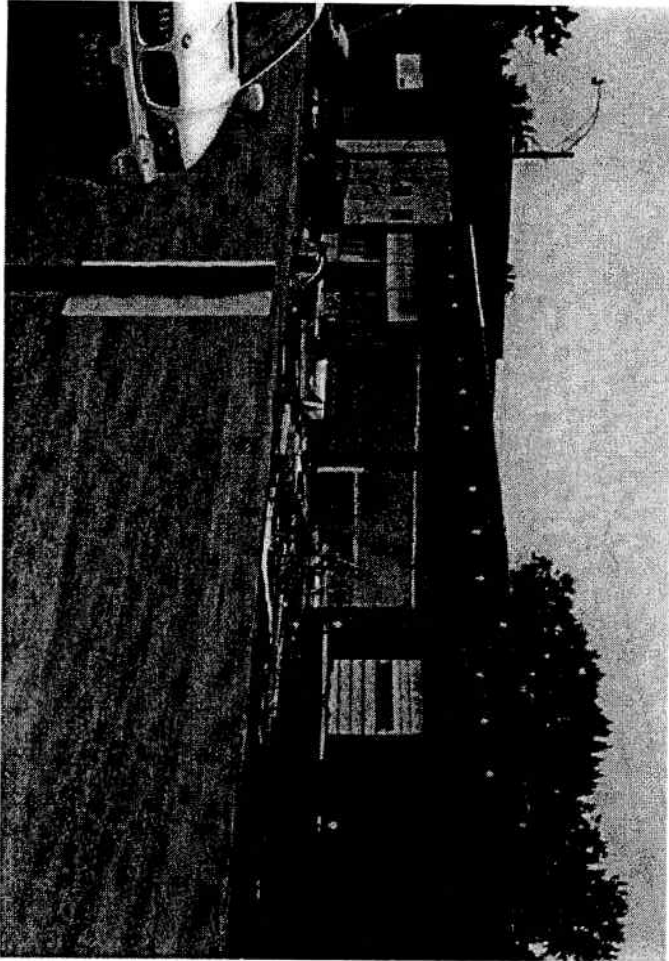
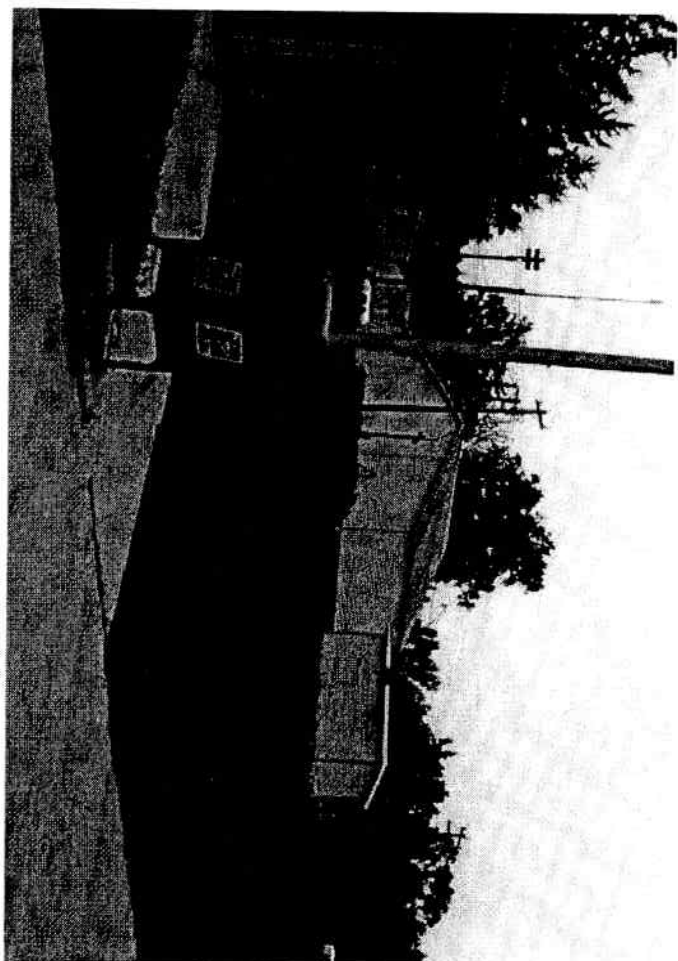
• There was no building inspection report nor photos for this office

Prepared by: LeAnn Tvrdy
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431

Date: 06/04/2011
Fax No: (402) 930-4406







PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code MILLER, NE 68858		Postmaster's Signature F84590	Date 06/01/2011
District Office, State & Zip Code CENTRAL PLAINS PFC, NE 68119		District Manager's Signature Rick Pivovar	Date 06/02/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		55
2.	Finance Number	(1-6)	305955
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	62
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	62	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

<ol style="list-style-type: none"> 1. Enter current evaluated office level. 2. Enter the 6 digit post office finance number. 3. Enter number of general delivery families served. 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's. 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, <i>Carrier Route Report</i> for the previous accounting period. 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office. 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing. 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office. 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office. 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees. 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office. 12. Enter the number of classified stations and/or branches that have carrier delivery service. 	<ol style="list-style-type: none"> 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees. 14. Enter the total number of contract stations, rural stations and community post offices. <ol style="list-style-type: none"> (a) A contract station is a detached finance unit manned by non-postal employees. (b) A rural station is a post office box delivery unit serviced by a rural carrier. (c) A community post office is a contract unit which provides service in a small community. 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety. <p>Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)</p> <ol style="list-style-type: none"> 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a bulking, facing and cancelling operation? 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices? 18. Does office separate incoming mail to carrier routes for other associate offices? 19. Does office separate all incoming letter size mail to city, rural and/or star routes? 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC? 21. Do you have a vehicle maintenance facility under your jurisdiction? 22. Do you have an air transfer office under your jurisdiction? 23. Do you occupy a government-owned building and lease a portion of the building to someone else? 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)? 25. Does your office distribute food stamps?
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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: MILLER
 Office Zip+4: 68858 -2065 District: CENTRAL PLAINS PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>62</u>	X 1.0	=	<u>62</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>62</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>2</u> units	=	<u>1.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>26.00</u>

Activity WSCs 62 + Revenue WSCs = 26.00 Base WSCs 88.00 = EAS Grade C

Previous evaluation: EAS grade 55

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

LEANN TVRDY

LEANN.K.TVRDY@USPS.GOV

Printed Name

Signature

CENTRAL PLAINS PFC District Review Coordinator

06/02/2011

Title

Date



05/10/2011

OIC/POSTMASTER

SUBJECT: MILLER Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to MILLER customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the MILLER Post Office for a 2-week period. The surveys should begin 05/14/2011 and end on 05/27/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 05/28/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LEANN TVRDY, Post Office Review Coordinator, at (402) 930-4431.

LEANN TVRDY

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1373149

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1373149

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1373149

Window Transaction Survey

Window Transaction Survey

PO Name: MILLER ZIP+4: _____

Completed By:

EDWARD GOFORTH

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Services (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 05/14	1	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	3	0	0	0	0	0	1	3
Tue - 05/17	4	1	0	0	0	0	0	2
Wed - 05/18	2	0	0	0	0	0	1	1
Thu - 05/19	6	0	0	0	0	0	0	0
Fri - 05/20	5	0	0	0	0	0	0	0
Sat - 05/21	4	0	0	0	0	0	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	3	1	0	0	0	0	0	2
Tue - 05/24	3	1	0	0	0	0	0	2
Wed - 05/25	3	1	0	0	0	0	0	3
Thu - 05/26	4	2	0	0	0	0	0	0
Fri - 05/27	5	2	0	0	0	0	5	0
TOTALS	43	8	0	0	0	0	7	13
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	2.8	0.7	0.0	0.0	0.0	0.0	1.0	1.3
Average Number Daily Transactions:	5.9							Average Daily Retail Workload in Minutes: 5.8

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

MILLER 68858 - 2065

Dates Recorded

05/14/2011 through 05/27/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	30	5	1	34	1	2	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	42	19	17	16	2	6	0	0
Tue - 05/17	20	3	4	10	2	0	0	0
Wed - 05/18	26	6	1	9	0	0	0	0
Thu - 05/19	15	6	5	5	3	1	0	0
Fri - 05/20	21	5	2	26	1	4	0	0
Sat - 05/21	22	4	5	27	2	2	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	18	6	5	13	1	1	0	0
Tue - 05/24	20	7	3	27	2	1	0	0
Wed - 05/25	22	6	1	14	1	1	0	0
Thu - 05/26	34	4	4	8	1	0	0	0
Fri - 05/27	36	2	9	12	2	2	0	0
TOTALS	306	73	57	201	18	20	0	0
Daily Average	25.5	6.1	4.8	16.8	1.5	1.7	0.0	0.0

Signature of Person Making Count:

EDWARD GOFORTH

Printed Name:

EDWARD GOFORTH

Date:

06/02/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 MILLER 68858 - 2065
Dates Recorded 05/14/2011 through 05/27/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	6	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	18	0	0	5	0	0	0	0
Tue - 05/17	77	0	1	0	0	0	0	0
Wed - 05/18	17	0	0	0	0	0	0	0
Thu - 05/19	14	0	0	0	0	0	0	0
Fri - 05/20	77	0	0	0	0	0	0	0
Sat - 05/21	6	0	0	0	0	0	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	18	0	2	0	0	0	0	0
Tue - 05/24	34	2	2	0	1	0	0	0
Wed - 05/25	20	0	1	0	0	0	0	0
Thu - 05/26	26	0	0	0	1	0	0	0
Fri - 05/27	80	0	0	0	2	0	0	0
TOTALS	393	2	6	5	4	0	0	0
Daily Average	32.8	0.2	0.5	0.4	0.3	0.0	0.0	0.0

Signature of Person Making Count: EDWARD GOFORTH
Printed Name: EDWARD GOFORTH
Date: 06/02/11



06/01/2011

OIC/POSTMASTER

SUBJECT: MILLER Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the MILLER Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the MILLER Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LEANN TVRDY by 06/15/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>62</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>62</u>

If you have any comments on alternate means of providing services to the MILLER customers, please provide them below:

Concern about mail delivery time and customer service.

LEANN TVRDY

Post Office Review Coordinator

Comments:

Assured that delivery will be close to current schedule. That rural carrier will provide the same services.

cc: Official Record



05/31/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MILLER Post Office, 68858 - 2065, located in Buffalo County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LEANN TVRDY
Post Office Review Coordinator
CENTRAL PLAINS PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



JUN - 1 2011

05/31/2011

County Sheriff
Buffalo County
1512 Central Ave
Kearney NE 68847-6020

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MILLER Post Office, 68858 - 2065, located in Buffalo County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Edward Goforth
Post Office Review Coordinator
CENTRAL PLAINS PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

No recent or significant prior activity - As of June 2011
Capt. R. Anderson
Buffalo County Sheriff's Office
2025 Ave A PO Box 2228
Kearney, NE 68848-2228
308-236-8555 (o)
308-233-5246 (f)

cc: Official Record

Post Office Survey Sheet

Post Office Name MILLER ZIP+4 68858-2065
Congressional District Nebraska 3rd Date 06/02/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
No defects, hazards nor security deficiency. Facility has running water and restroom.
2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No
3. Lease terms? 30-day cancellation clause? _____
4. Are suitable alternate quarters available for an independent Post Office? If so, where?
No
5. List potential CPO sites.
Bouey's Fertilizer.
6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
Noncareer OIC, Gloria Robbins, will return to position of record. Noncareer PMLR, Marybelle Burge, no accomodation.
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Rural carrier

How many Post Office boxes are installed?	<u>114</u>
How many Post Office boxes are used?	<u>62</u>
What are the window service hours?	<u>09:45 - 14:30 M-F</u>
	<u>09:45 - 11:15 S</u>
What are the lobby hours?	<u>24 M-F</u>
	<u>24 S</u>
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
No

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? Safe, Desk & Chair, sorting table.
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. N/A
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? One customer uses motored cart and the ramp into the postal lobby..
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? H42</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? 62, box 2.00 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 9848</p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? 0</p> <p>f. At what time of the day does the carrier begin delivery to the community? 9:45</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less</p>

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>MILLER</u>	ZIP+4	<u>68858-2065</u>
Congressional District	<u>Nebraska 3rd</u>	Date	<u>06/02/2011</u>

1. Incorporated? ☐ Yes ☒ No
- Local government provided by: Village Board
- Police protection provided by: Buffalo County Sheriff
- Fire protection provided by: Volunteer Department
- School location: Sumner NE
2. What population growth is expected? (Please document your source)
Population is reducing -0.50% per Zip Code Demographic Report.
3. What residential, commercial, or business growth is expected? (Please document your source)
None, per local post office personnel.
- History. (Are there any special historical events related to the community?)
Are there any special community events to consider?
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
No local historical events. Building is not a historical landmark.
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Farm and agricultural related.
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Public bulletin board.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: MILLER

Office Zip+4: 68858 -2065

District: CENTRAL PLAINS PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1373149 - 68858

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: MILLER
Office Zip+4: 68858 -2065 District: CENTRAL PLAINS PFC

1. Enter the number of additional boxes to be added to the rural route 62

2. Enter the number of additional miles to be added to the route 2.00
Enter the volume factor 2.98

Total (additional boxes x volume factor) 184.76

3. Enter the number of additional boxes to be added to the rural route 62
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 62.00 x 2.00 Min 124.00

Total additional box allowance 124.00

4. Enter the number of additional daily miles to be added to the rural route 2.00 x 12 Mileage Standard 24.00

Total additional minutes per week
(miles carried to two decimal places) 332.76

5. Total additional annual minutes (additional minutes per week year) 332.76 x 52 Weeks 17,303.52

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 17,303.52 / 60 Minutes 288.39

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 34.15

Total Annual Cost (additional annual hours x rural cost per hour) 9,848.59

8. Enter lock pouch allowance (if applicable) 0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 9,848.59

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/04/2011
2. Post Office Name MILLER		3. State and ZIP + 4 Code NE, 68858-2065		
4. District, Customer Service CENTRAL PLAINS PFC	5. Area, Customer Service WESTERN	6. County Buffalo	7. Congressional District Nebraska 3rd	
8. Reason for Proposal to Discontinue Declining workload and reduced customer demand.		9. PO Emergency Suspend/Reason and Date No Suspension		10. Proposed Permanent Alternate Service
11. Staffing				
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/20/2003				
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career				
c. Current PM POSITION Level (150) Downgraded from EAS-55				
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 1				
e. No of Others- 0 No of Career- 0 No of Non-Career- 0				
12. Hours of Service				
a. Time M-F 09:45 - 14:30		Sat 09:45 - 11:15		Total Window Hours Per Week
a. Lobby Time M-F 24		Sat 24		25.25
13. Number of Customers Served				
a. General Delivery		0		
b. P.O. Box		62		
c. City Delivery		0		
d. Rural Delivery		0		
e. Highway Contract Route Box		0		
f. Total		62		
g. No. Receiving Duplicate Service		0		
h. Average No. Daily Transactions		5.90		
14. Daily Volume (Pieces)				
Types of Mail		Received		Dispatched
a. First-Class		31		32
b. Newspaper		21		0
c. Parcel		3		0
d. Other		0		0
e. Total		55		32
f. No. of Postage Meters				0
g. No. of Permits				0
Finances a. FY		Receipts		b. EAS Step 1 PM Basic Salary (no Cola)
2008		\$ 15,041		\$ 34032
2009		\$ 14,068		
2010		\$ 10,277		
				c. PM Fringe Benefits (33.5% of b.)
				\$11,401
15a. Quarters				
<input checked="" type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/1900 Annual Lease \$ 0				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
15b. Explain: Leased facility with cancellation clause.				
17. Schools, Churches and Organization in Service Area None		19. Administrative/Emanating Office (Proposed): Name AMHERST EAS Level 13 Miles Away 9.0 Window Service Hours: M-F 7:30-11:30 SAT 7:30-9:00 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 22		
18. Businesses in Service Area Bouey's Fertilizer		20. Nearest Post Office (if different from above): Name SUMNER EAS Level 11 Miles Away 7.0 Window Service Hours: M-F 13:30-16:15 SAT 8:30-9:30 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 46		
21. Prepared by				
Printed Name and Title MELANIE RUPP		Signature MELANIE RUPP		Telephone No. AC () (402) 930-4431
PO Discontinuance Coordinator Name LEANN TVRDY		Telephone No. AC () (402) 930-4431		Location OMAHA, NE



A. Office

Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: Buffalo
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: LeAnn Tvrdy
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431

Date: 07/13/2011
Fax No: (402) 930-4406



06/06/11

OIC/POSTMASTER

SUBJECT: MILLER Post Office

Enclosed are questionnaires addressed to customers of the MILLER Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/16/2011 for further review.

LeAnn Tvrdy
Post Office Review Coordinator
Enclosures



06/06/2011

POSTAL CUSTOMER
MILLER POST OFFICE
MILLER, NE 68858

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Miller Post Office retired on 03/20/2003. The Office is being studied for possible closing or consolidation for the following reasons: Declining workload and reduced customer demand.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Amherst Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Amherst Post Office, located 9.0 miles away. Hours of service at this office are 7:30 -11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Sumner Post Office, located 7.0 miles away. Hours of service at this office are 8:15-12:30 13:30-16:15, Monday through Friday, and 8:30-9:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/16/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Miller Community Building on Thursday, June 16, 2011 from 6:00pm to 8:00pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call LeAnn Tvrdy at (402) 930-4431.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth", written over a light blue grid background.

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

Handy Car Parking

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Not over Post Office, already stops at Miller P.O.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Kearney
- ☒ Personal needs Kearney
- ☒ Banking Rivendale Bank
- ☐ Employment Home
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Jane Papineau

Address: PO Box 103 Miller, N.J. 08858

Telephone: 308-457-2081

Date: 6-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

JEANIE PAPINEAU

PO BOX 103
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth", written over a light blue horizontal line.

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Sometimes →

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

would rather do bussiness in Miller
I work Part time in Kearney, My house is locked at that time if I get a package, I am do not like the idea, that it will be left outside with no protection. The only thing we have going for us, is Bowies and the Post Office



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

Have none of these in Miller

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Marianne Rehnberg

Address:

P.O. Box 113 Miller 68858

Telephone:

308-627-5754

Date:

6/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

MARIANNE REHNBERG

PO BOX 113
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Bob Badner

Address: 7360 325 RD Miller NE 68858

Telephone: 308 457 3695

Date: 6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

BOB BEDNAR

7360 325 RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Emma
Wanda Emma Jacobs

Address:

33975 Bison Rd

Telephone:

308 457 3095

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

WAYNE AND EMMA NICHOLS

33975 BISON RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

2-3 times a week we go through Amherst



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Kearney
- ☒ Personal needs Dr in Kearney
- ☒ Banking Elm Creek + Kearney
- ☒ Employment Kearney 2-3 times weekly
- ☒ Social needs Kearney

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: LeRoy + Mary Lambert

Address: 301 N Hwy 183, Miller NE 68858

Telephone: 308-457-2295 or 308-697-4281

Date: 6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It would be extremely inconvenient for elderly people living in Miller if the post office ~~were~~ closed.



07/13/2011

LEROY AND MARY LAMBERT

301 N HWY 183
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the administrative office and possibly local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Hearney
<input checked="" type="checkbox"/>	Personal needs	Kenner
<input checked="" type="checkbox"/>	Banking	Riverdale
<input checked="" type="checkbox"/>	Employment	Hearney
<input checked="" type="checkbox"/>	Social needs	Summer

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Bradley Jurgens

Address:

2915 190th Rd Miller NE 68858

Telephone:

440-5122

Date:

6/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please leave Blue collection Box that
mail gets picked-up at Daily at 4:30 pm.
I do mail late day letters there.



07/13/2011

BRADLEY JURGENS
2915 190TH RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be distributed to the administrative office and local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Monica & Ryan Hamilton

Address: P.O. Box 5, Miller, NE 68858

Telephone: 308-440-1186

Date: 6-08-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Monica & Ryan Hamilton

Address: P.O. Box 5, Miller, NE 68858

Telephone: 308-440-1186

Date: 6-08-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

MONICA AND RYAN HAMILTON

PO BOX 5
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service
will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Ruth Bettaton

Address:

PO Box 86

Telephone:

308 457 3409

Date:

6-9

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to
complete this questionnaire.



07/13/2011

RUTH BETTATON

PO BOX 86
68858-0086

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I travel from Kearney, Neb. to Millerville
Everyday for work.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I like having a Post office
Box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Carol A Cash

Address:

P.O. Box 114 Miller Nebr. 68858 ^{street Address} 1606 West Omaha Ave

Telephone:

308-233-1090

Date:

6-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

CAROL CASH
PO BOX 114
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the limited hours of operation at the Post Office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass Amherst and Riverdale going to Keeney



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Ruth M Day

Address:

7815 310th Rd Miller, NE 68858

Telephone:

308-457-3574

Date:

May 20, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

RUTH DAY

7815 310TH RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass Amherst



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service
will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
services?

☐ Shopping

Kearney

☐ Personal needs

11

☐ Banking

Bankersdale

☐ Employment

retired

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

Alta M Furry Furry

Address:

P O Box 85

Telephone:

1-308-457-2281

Date:

6-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to
complete this questionnaire.

How do you expect are
town to grow. They took are
school & now you want to take
are post office. were will the
children go. while waiting on the
school bus. they all ways went in the
post office on cold days. or don't
you care. I think this is awful.
I hope you can sleep at nights

God bless hurry
Atta May



07/13/2011

ALTA M FURRY

PO BOX 85
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> N/A
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> N/A
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> N/A
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Occ
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO UnAvailable
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Kearney

☒ Personal needs Kearney

☒ Banking Kearney-Riverview

☒ Employment Home

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No N/A

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Doug & Tam Nichols

Address: 45474 Rd 775 Miller, Neb 68858

Telephone: 308-457-3540

Date: 6-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

After our meeting in town at the Hall,
I believe the Postal Service has made up its
Mind & the Miller Office will be Closing.

This is Sad for our Small Community, It's
the Only Public place to hang flyers or advertise,
& give notice to everyone Community Events,
The Only Place in town for our Kids to meet
& get out of the weather to meet bus before
& after school. A place for all to stop & conduct
postal needs, Not stand & wait by my mail
box to catch mailman on his way by,

We have a lot of elderly people who
go to the Post Office to pick up mail daily
to have an activity to do, When not there
at their usual time, they are checked on.

To me I don't see your "Big Savings Picture"
where closing this office will save you that
much, Compared to what it will Cost Miller
Citizens & Community, I would be willing
to pay all utility costs for building, to
keep it open, You will pay rural carrier
more hours to deliver town mail. My mail
will be latter, Or you pay someone to
man the office a couple of hours. Sorry
I don't see the "Big Savings"

Thanks for Time
your Time

Douglas D. Nichols



07/13/2011

DOUG AND TAMI NICHOLS

45474 RD 775
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the school bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I appreciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is accumulating in their rural mail box.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☒ Banking Kearney NE

☒ Employment Amherst NE

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Jillian Athey

Address: 508 West North St Miller NE 68858

Telephone: 308-293-2695

Date: 6-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

JILLIAN ATHEY
58 WEST NORTH ST
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Ma. Carman Cardenas Cardenas

Address: 30399 Highway 183 Millar, NC 28858

Telephone: 308-440-7415

Date: 6-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

CARMAN CARDENAS
30399 HIGHWAY 1873
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of information concerning Miller along with local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

help elderly persons by getting stamps or mailing items for them.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass the towns where other post offices are located.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: when living in other towns that had carrier service mail delivery was never at a set time and there were days when we were skipped even when mail to go was clipped to the exterior of our

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these mail box services?

☒ Shopping

Kearney

☒ Personal needs

Kearney

☒ Banking

Kearney

☒ Employment

Kearney

☒ Social needs

Kearney

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Sandra + Brian Nevitt Nevitt

Address: PO Box 82

Telephone: 308 708 1307

Date: 6/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

SANDRA AND BRIAN NEVITT

PO BOX 82
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Sarah Graham

Address:

P.O. Box 134 Miller, NE 68858

Telephone:

308-457-2121

Date:

June 9, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing the Miller Post Office would cause undo burden on our household and many other people in the Miller Community.



07/13/2011

SARAH GRAHAM

PO BOX 134
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will proceed.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work in Sumner. I go to Kearney weekly.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Sumner, Kearney

☒ Personal needs Kearney

☒ Banking Riverdale, Kearney

☒ Employment Sumner, Kearney

☒ Social needs Kearney

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Kim Day

Address: Box 12 Miller NE 68858

Telephone: 457-2445

Date: 6-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

KIM DAY
PO BOX 12
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Amherst Riverdale



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Kearney Lexington
- ☒ Personal needs Lexington
- ☒ Banking Summer
- ☒ Employment Kearney
- ☒ Social needs Kearney, Lexington, Broken Bow, Holdrege, Minden

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Jon and Marion Holmes

Address: P.O. Box 14 208 South 4th Street + Miller NE

Telephone: 308 457-2205

Date: 6-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

JON AND MARION HOLMES

PO BOX 14
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

*helping
Blind Lady her*

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

Euelyn M. Lees Fees

Address:

100 South 5th St P.O. Box 43

Telephone:

1-308-457-2271

Date:

June 8 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

EVELYN FEES

PO BOX 43
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices, along with any local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



I undr

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Kearney

☐ Personal needs

☒ Banking

Kearney / Riverdale

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name:

Village of Miller

Amy Graham Clerk

Address:

P.O. Box 146

Telephone:

308-457-2050

Date:

6/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

AMY GRAHAM VILLAGE CLERK OF MILLER
PO BOX 146
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Kearney

☒ Personal needs Kearney

☒ Banking Riverside

☐ Employment Miller

☐ Social needs Miller; some at Sumner

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Wesley Quail

Address: 608 W. North St; Miller, NE

Telephone: _____

Date: 6-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

WESLEY QUAIL

608 N NORTH ST
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

26410 Watertown Rd Miller

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To: The United States Postal Service -AND -
To Those This May Concern:

Subject: This attachment to the 'Postal Service Questionnaire' is a brief summary and commentary on several items brought up for discussion at the meeting called by Mr. Edward Goforth, identifying himself as from the United States Postal Service, held on June 16, 2011 at the Miller, Nebraska Community Building.

The Postal Service notice of Post Office closure and accompanying Customer Questionnaire was received the day before the meeting Edward Goforth, who identified himself as "Manager, Post Office Operations", and called for on Thursday, June 16, 2011.

His female assistant that accompanied him to the meeting had nothing to offer at the meeting.

Several businessmen pointed out the importance of their immediate, local access to the Postal System, both incoming and outgoing. If anything, in my opinion, they understated the absolute negative impact to the viability and continued success to their respective businesses and their services to the local community. These in turn result in a very real impact on the services provided to their clients and customers, and, in turn, to the viability and continued success and viability of these client/customer individuals and businesses. Shutting the Miller, Nebraska Post Office will unquestionably have a very real negative impact to the local economy.

A number of people pointed out the importance of ongoing local service to individuals. It was pointed out repeatedly that the elderly particularly would be negatively impacted due to lack of Postal access as well as observation by local Postal Employee of these people as to such simple things as their mail pickup or lack of it. It was pointed out that such daily observation could result in the difference between health and well-being - or - serious injury, illness, or even death. In my opinion, that is right on target. In addition, the absolute importance of continuous and immediate delivery of crucial medications refrigerated (or not) was brought to the attention of those calling the meeting (again resulting in the same result of the difference between health and well-being - serious illness, hospitalization or death). I do not see how that can even be disputable in any way.

The Miller, Nebraska Post Office serves more purposes than as a Post Office. The importance of the Miller Post Office being the only common area that notices and information of all kinds is posted and disseminated to the community was discussed and examples given. The importance to parents and their school children as a Miller, Nebraska center point for school bus pickup, especially in inclement weather was pointed out.

Volunteer help given to the local people by the local Postal employees was illustrated. It was heart-warming to see local people going out of their way to help other local people in their hour of very real need. The tradition of volunteering and helping your neighbor and those in need goes back in America to well before the Pilgrims landed in the year of 1620. Here is the unbelievable response by Mr Goforth: "They cannot do that!!! (Voluntarily helping their fellow man.) That's illegal!!!" What??? Illegal to volunteer to help their fellow man in his hour of need??? Are you kidding??? Is there a mental problem here??? Unfortunately, this was the ongoing attitude and tone of 'Mr. Goforth' (AKA/Alias?)!

Another: Several times Mr Goforth said he was out of Grand Island. The notice has his address out of Omaha.

Yet Another: The letter Mr. Goforth sent out stated that 'The Postmaster at the Miller Post Office retired...'. It is my understanding that the Postmaster actually transferred/is working at another Post Office.

Question: If Mr. Goforth lies about these things, why is he trusted to do anything else?

Another comment here: Mr Goforth refused to answer what he and his fellow employee were being paid or compensated (to close down post offices, etc.), an obviously very substantial cost, a cost that we have the right to know.

It was obvious to me that Mr. Goforth had prepared, been coached, or read out of one of his Post Office handbooks, or followed Post Office directives given to him as to what answer to have if anything was brought up. His often vague or inappropriate response to audience questions or comment was obvious, frustrating, and disgusting.

Mr. Goforth said no one would be laid off (No savings here - just duplication of cost - in other words, increasing the cost). He said that instead of the Miller Post Office continuing its very real and valuable local service (and - yes - "...Illegal Volunteer Help..."), all these services would be replaced by Rural Carrier labor and mileage - mailboxes all over town (which do not exist now - another added cost as well as less security, among other things), the Rural Carrier weighing letters and packages, selling stamps, and all other Post Office services, and, according to Mr. Goforth - providing better service at less cost (it was pointed out at a much higher cost - including but not limited to - the higher paid Rural Mail Carrier, adding to the time to do the job - as well as drastically reduced service in every respect). How totally ridiculous!!! Does this 'Mr. Goforth' actually believe this baloney he was obviously told to say?

When asked if a letter drop would still be at the location of the Miller, Nebraska Post Office if the Post Office was closed (there is one there now), Mr. Goforth said "No." He said 'It would be too expensive'. It was noted that the Post Office and the letter drop was one block off of Highway 40 on a paved street. Highway 40 is the drive-by route taken daily by the mail-pickup service. In other words, the mail-pickup service drives right by every day, driving many miles on his route, and it is too expensive to drive that one block and pick up mail. Incredible. No wonder the United States Postal Service Ship is crashing on the rocks, with that kind of person at the rudder.

As to the location of Miller, Nebraska:

It is located on the already mentioned (heavily used) Highway 40 (going roughly Northwest, connecting Kearney, Nebraska with Rural and Urban Nebraska to the West and Northwest. It is also located on Highway 183, going North and South, starting at the Gulf of Mexico and goes continuously to Canada, one of the very few highways that does this. Highway 183 is also heavily used year-around. It is particularly important to seasonal traffic for custom harvesters harvesting from the Gulf to Canada. This very positive and important 'crossroads' location is one shared by few other communities.

When asked what would happen to the Miller, Nebraska Post Office building and property itself if the Post Office was closed, he basically said in effect that was someone else's problem. (Oh???)

A comment here: the Miller, Nebraska Post Office is relatively new, compact, efficient, low maintenance structure specifically built and owned by the United States Post Office to do what exactly what it does - being a Post Office. It does not have an obvious second use or purpose other than those purposes mentioned above.

Here then is a logical conclusion that can be drawn from the meeting at the Miller, Nebraska Community Building on June 16, 2011:

Mr. Goforth basically said that by using his proposal that obviously increases cost and reduces service over what the Miller Post Office has now, he would reduce cost and increase service. Let's say that again: he wants to reduce cost and increase service by increasing cost and reducing service. Incredible. Is that George Orwell's book 1984 in action? Or Worse?

I must say here that adding obviously increased costs to someone else's budget does not lower costs. Is this what Mr. Goforth is doing?

An obvious solution: as was pointed out at the meeting, fire Mr. Goforth, his assistant, (add his boss, and the many other useless bureaucrats) trying to justify their not only useless jobs, but are dangerous to the viability and valuable services and the very existence of not only the Miller, Nebraska Post Office, but similar Post Offices across the State of Nebraska and across the Nation. Instead, use the money saved by firing these people, for the continued service by the people on the ground actually doing the work and providing their very valuable services, particularly in the rural communities they serve so well.

As for the "...Questionnaire":

As it was pointed out at the meeting, that the categories and option boxes to mark do not describe how the Miller Post Office is used by either businesses or individuals or the community at large, and therefore the Post Office closing cannot honestly be assessed by such a questionnaire. The questionnaire cannot be applied to the closing of the Miller, Nebraska Post Office, and therefore is meaningless and nothing but a smokescreen to divert attention from the very real value and necessity of the Miller, Nebraska Post Office to the community.

Miller, Nebraska Post Office June 21, 2011 page 4 of 4

This written summary and commentary illustrates how misleading, worthless, dangerous, and even destructive the 'Questionnaire' and Mr. Goforth's proposal are to Miller, Nebraska and the surrounding Community that the Miller, Nebraska Post Office serves so well, and how worthless and dangerous the bureaucrats putting this garbage out are.

I will end with what may be random thoughts that are based on my life experience. The reader - particularly if he attended the June 16, 2011 meeting - can judge for himself how or if they may apply.

Ignorance generally can be curable, if the subject is willing to learn.

Stupidity cannot be cured, pure and simple.

Arrogance added to stupidity is usually, if at all, barely tolerated by those affected.

Power added to arrogance added to stupidity ends in disruptive, damaging, even destructive results to those affected.

Part of a saying that I believe to be older than I am goes like this:

"He who knows not, and knows not that he knows not, is a fool. Avoid him."

Submitted for the record,



Dave Frese
Rural Miller

Copies To:

Senator Johannes

Senator Nelson

Congressman Jeff Fortenberry

Congressman Adrian Smith

Congressman Lee Terry

Miller Post Office

Postmaster PO Box 9998 Arapahoe, NE 68922-9998

(Envelope provided by Mr. Goforth)

United States Post Office

Consumer Affairs and Claims/Manager PO Box 199504 Omaha, NE 68119

United States Post Office

District Manager PO Box 19950 Omaha, NE 68119

Postmaster General

United States Postal Service

475 L' Enfant Plaza SW

Washington, DC 20260-0010

Others that are interested



07/13/2011

DAVE FRESE

26410 WATERTOWN RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels — Occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders — Occasionally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

↓ pass Oakmont & Riverdale on my way to Klemm.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

No

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

John Darg

Address:

Box 42, Miller, NE 68858

Telephone:

(402) 320-0086

Date:

06-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our post office is very nice, and Gloria Robbins
does an excellent job. we like this service.



07/13/2011

JOHN DAY

PO BOX 42
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Amherst or Riverdale



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

KEARNEY



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

James Whitesel

Address:

7030 270TH ROAD, Miller, NE 68858

Telephone:

308-440-3689

Date:

6-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

JAMES WHITESEL

7030 270TH RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain its unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels (once in a while)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

[Handwritten signature]

Yvonne Stevens

Address:

P.O. Box 154 Miller, Neb. 68258-0154

Telephone:

308 457-2002

Date:

6/8/01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

YVONNE STEVENS

PO BOX 154
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth", written over a light blue circular postmark.

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Summer



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Kearney Neb



Personal needs

11



Banking

11



Employment



Social needs

Kearney Neb

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Nicholas J Nordhues

Address:

26320 Arrow Road Mitchell Ne 68858

Telephone:

Date:

7-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

NICHOLAS J NORDHUES
26320 ARROW RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain its unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Norman and Joan Day

Address:

8895 325th Rd, Miller, Nebr 68858

Telephone:

308-457-3551

Date:

6/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

NORMAN AND JOAN DAY

8895 325TH RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board

☐ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*change your hrs of opening so
that it would coincide with the
people who work elsewhere.*



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

Getting prescriptions in mail, getting mail daily

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Riversdale, NE Hours fit our schedule the best.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Kearney
<input checked="" type="checkbox"/>	Personal needs	Kearney, Mason City, Ansky, Lincoln
<input checked="" type="checkbox"/>	Banking	Kearney, Riverdale
<input checked="" type="checkbox"/>	Employment	Kearney
<input checked="" type="checkbox"/>	Social needs	Kearney + greater NE

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps <i>sometimes - not monthly</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I go through Summer + Autumn



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Kearney

☒ Personal needs Kearney

☐ Banking Sumner

☐ Employment home/miller

☐ Social needs Miller

5. Do you currently use local businesses in the community?

☒ Yes ☐ No In Sumner

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Janna Pierce

Address:

33560 Hwy 183 Miller

Telephone:

457-3605

Date:

6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

JANNA PIERCE
33560 HWY 183
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward J. Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Riverville



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Leawney

☒ Personal needs "

☒ Banking Riverville

☐ Employment

☒ Social needs Leawney

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Linda Fees

Address: 77251 Road 450

Telephone: 308-457-3303

Date: 6/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

LINDA FEES

77251 RD 450
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the rural delivery curblane service we are proposing, will provide you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps <i>Maybe once every 2-3 mo.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I go to Kearney once / week at least



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Kearney - Sumner



Personal needs

Kearney



Banking

Sumner



Employment

Kearney & Miller



Social needs

Kearney & Miller

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Richard Pierce

Address:

33560 Hwy 183

Telephone:

308-440-2489

Date:

June 15, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

RICHARD PIERCE

33560 HWY 183
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the administrative office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

Occasionally
Sumner, Embury, Riverdale, Oriskany



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Art Linton Linton

Address:

77414 Hwy 183, Miller

Telephone:

308-457-1127

Date:

6-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

ART LINTON

77414 HWY 183
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth", written over a faint, larger version of the same signature.

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: we have carrier now

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Leavenworth
☒ Personal needs Leavenworth
☒ Banking Brindale
☐ Employment
☒ Social needs Leavenworth

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Janet Slegers Slegers

Address: 30955 Highway 183 Miller

Telephone: 308.457.1106

Date: 6/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

JANET SLEGERS
30955 HWY 183
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth", written over a faint, larger version of the same signature.

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

4 PERSON PICKUP MAIL
AND DELIVERS TO DOOR
for the elderly

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO Sometimes

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Holden - Broken Bow - Kearney
☒ Personal needs ORDER + Gro MAIL
☒ Banking RIVERDALE
☒ Employment
☐ Social needs COMM - BUILDING 2 churches at Miller

5. Do you currently use local businesses in the community?

☒ Yes ☒ No Fire trucks + Ambulance Halma's repair

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

~~Post Office~~

Kleckner

Mailing Address

Name:

Richard & Alyce Kleckner

Address:

27520 Hwy 183

Telephone:

308-457-3485

Date:

June 15, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

RICHARD AND ARLYS KLECKNER

27520 HWY 183
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Kearney
<input type="checkbox"/>	Personal needs	"
<input type="checkbox"/>	Banking	"
<input type="checkbox"/>	Employment	"
<input type="checkbox"/>	Social needs	"

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: ~~Sharon Holman~~ Crossroads Welding, LLC

Address: Box 66, Miller, NE 68858

Telephone: 308-832-1287

Date: 6-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

CROSSROADS WELDING, LLC

PO BOX 66
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community. Miller will also retain its unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

b. Mailing Letters

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	-------------------------------------	--------------------------

c. Mailing Parcels

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Pick up Post Office box mail

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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e. Pick up general delivery mail

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	--------------------------	--------------------------	-------------------------------------

f. Buying money orders

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	--------------------------	--------------------------	-------------------------------------

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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h. Sending Express Mail

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	--------------------------	--------------------------	-------------------------------------

i. Buying stamp-collecting material

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	--------------------------	--------------------------	-------------------------------------

Other Postal Services

a. Entering permit mailings

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

Nonpostal Services

a. Picking up government forms (such as tax forms)

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

b. Using for school bus stop

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Krny

☒ Personal needs "

☒ Banking Riverdale

☒ Employment Krny

☒ Social needs BB, GI Krny

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Richard & Deb Kappel

Address: 28355 Arrow Rd

Telephone: 308-440-1715

Date: 6-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

RICHARD AND DEB KAPPEL

28355 ARROW RD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Glenn J. Nichols Nichols

Address:

207 N Armada St Miller 68858

Telephone:

457 3035 Armada

Date:

6-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

GLEN NICHOLS

207 N ARMADA
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth", written over a faint, larger signature.

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking

None



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☒ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☒ No

Mailing Address

Name:

Harvey, D. Harder Harvey Harder

Address:

102 3rd St Box 34

Telephone:

(308) 222-0314

Date:

6-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

HARVEY HARDEN

PO BOX 34
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>She not there</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

Activity, Information

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

they are closed



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

BECAUSE WE WOULD HAVE TO WAIT FOR WHAT LITTLE SERVICE WE DO GET

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Terry Hansen

Address:

Box 94, Miller, NE 68858-0094

Telephone:

Date:

6-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

TERRY HANSEN
PO BOX 94
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local community board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I go through Amherst everyday at 2:40



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Brad Schroeder

Address: PO Box 62

Telephone: 308-440-6773

Date: 6-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

BRAD SCHROEDER

PO BOX 62
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Kearney



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name: Donald R. Swanson

Address: P.O. Box 98, Miller, Ne. 68858

Telephone: None

Date: 6-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

DONALD SWANSON

PO BOX 98
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain its unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth", written in dark ink.

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

b. Mailing Letters

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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d. Pick up Post Office box mail

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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f. Buying money orders

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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h. Sending Express Mail

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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i. Buying stamp-collecting material

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

b. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc.

☒ YES ☐ NO

If yes, please explain:

Send Mail to disabled person

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Summer NE

☒ Personal needs Summer NE

☒ Banking -

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Bary L Papineau

Address:

Miller NE PO Box 1

Telephone:

308 440 3717

Date:

6-7-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

GARY L. PAPINEAU

PO BOX 1
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier service is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more information. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes

☐ No

we have no business

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

we have no business

Mailing Address

Name:

Delores N Gilmore Delores Gilmore

Address:

P.O. Box 104 Miller, Neb 68899 / 304 community

Telephone:

580-349-4744

Date:

6-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't drive if it is stormy



07/13/2011

DELORES GILMORE

PO BOX 104
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>all</i>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☒ Banking Riversdale _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Dr Michael Saathoff

Address: 6505 Hwy 40

Telephone: 308-457-2631

Date: June 10, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

DR. MICHAEL SAATHOFF

6505 HWY 40
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



06/06/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Continued reduction in mail volume and reduced customer demand.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Miller Community Building on 06/16/2011 from 6:00pm to 8:00pm to answer questions and provide information about our service.

If you have any questions, you may contact LeAnn Tvrdy at (402) 930-4431.

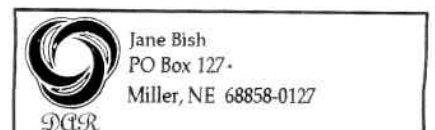
Thank you for your assistance.

Sincerely,

EDWARD GOFORTH
Manager, Post Office Operations

bull sheets
I am a stamp collector and I buy all my new issues from the Post Office in Miller. - I am 83 years old and live in the country and I pay \$1.00 a year to have my mail in the post office box as I don't want my mail in a ~~post~~ mail box on the side of the road. My daughter picks up my mail once a week and gets my stamps for me in excellent condition. - As long as I have lived in Miller there has always been a post office and also the post office owns the building -

Jane Bish





07/13/2011

JANE BISH

PO BOX 127
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- I understand your concern about buying and receiving your new issue stamps. The administrative Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminated because we will be providing free rural service.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Summer



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Gene & Twyla Geisert

Address: 76911 Road 450

Telephone: 308-222-028

Date: 6/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

GENE AND TWYLA GEISERT

76911 RD 450
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping NO

☒ Personal needs "

☒ Banking "

☐ Employment NO

☐ Social needs NO

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: EDWARD A WARTA Edward Warta Jr

Address: 301 WEST WASHINGTON BOX 93 MILLER NEBR

Telephone: 308 4572131

Date: 6-16-01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

6-16-011

IF AT ALL POSSIBLE PLEASE DONT CLOSE
THE POST OFFICE. FOR THE SARE OF THE
CHILDREN AND OLD PEOPLE. I AM ALSO 82 YEARS
OLD. THANKS FOR EVERYTHING.

Edward Wata Jr

BOX 93

PHONE 308 4592131



07/13/2011

EDWARD A WARTA

PO BOX 93
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Senior customers and those with disabilities are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No 7,

Mailing Address

Name: Bob & Sandra Bednar

Address: 7360 - 325th Road, Miller, NE 68858

Telephone: (308) 457-3695

Date: 6/9/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please see attached paper for additional comments!

To Whom It May Concern:

The closing of the Miller Post Office would not be a good thing for our community or the town of Miller!!!

There are many senior citizens who live in Miller and having the post office and their mail delivered there is not only helpful to them but they would be unable to have the full service of buying stamps, mailing packages, having mail delivered there and would certainly be a hardship for each of them. I think these devoted citizens of Miller need some consideration in this matter.

As a rural customer of the postal service, I would be inconvenienced to have to drive seven or nine miles to the two closest post offices to have the full-services we have at this time in Miller. We use the post office very frequently, buying stamps, mailing packages, buying the envelopes and boxes needed to mail packages and being able to just make a quick trip to Miller to have these services available to us. We are definitely opposed to having the Miller Post Office closed!!!

Closing the post office will really hurt the town and it's businesses. These businesses use the postal facilities in Miller to do business and having to drive several miles to another post office would cause them more expense and lost valuable time.

Is it really costing the postal service a LOT of money to keep the Miller Post Office open??? The hours have been cut in the past and so the window isn't open as in other towns, saving money, and with the small post office, it wouldn't cost that much for utilities as many other towns are spending on their buildings/facilities.

It is unfortunate that the rural postal customers have not been informed of this possible closing. I picked up this survey when buying stamps the other day, or I would have had absolutely no knowledge of the possibility of the post office closing. Is that fair??? Many of the customers at the post office in Miller are rural customers and not giving them the information they deserve doesn't seem quite right to me. Please take all these and other concerns seriously and reconsider the possibility of closing the Miller Post Office.

Sincerely,

A handwritten signature in cursive script that reads "Sandy Bednar".

Sandy Bednar



07/13/2011

SANDRE BEDNAR
7360-325TH ROAD
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Robert Ferguson

Address:

PO Box 133 Miller, NE, 68858

Telephone:

Date:

6/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

ROBERT FERGUSEN

PO BOX 133
68858-0113

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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Sincerely,

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EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Bad icy weather, I help them

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

the other post offices are
out of my way - time is
important as well as gas



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

*probably
not as much*

Mailing Address

Name: Terrell Winter

Address: Box 72

Telephone: 308 440 7269

Date: 6-7-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

TERRILL WINTER

PO BOX 72
68858-0072

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the administrative office and possibly local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Kearney

☒ Personal needs Kearney

☒ Banking ELM CREEK

☒ Employment ELM CREEK

☒ Social needs ELM CREEK

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: GARY GREGORY

Address: 312 WASHINGTON MILLER NE. 68858

Telephone: 308-446-1736

Date: 6-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

GARY GREGORY
312 WASHINGTON
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☐ NO

If yes, please explain:

I pass the towns where other post offices are located.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: when living in other towns that had carrier service mail delivery was never at a set time and there were days when we were skipped even when mail to go was clipped to the exterior of our

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these mail box services?

☒ Shopping

Kearney

☒ Personal needs

Kearney

☒ Banking

Kearney

☒ Employment

Kearney

☒ Social needs

Kearney

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Sandra + Brian Nevitt Nevitt

Address: PO Box 82

Telephone: 308 708 1307

Date: 6/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

SANDRA AND BRIAN NEVITT

PO BOX 82
MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the MILLER Post Office on 06/06/2011. Additionally, during the survey period, questionnaires were available at the MILLER Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	137
	Favorable to proposal	2
	Unfavorable to proposal	22
	Expressing no opinion	26
	Total questionnaires received	53

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. Concern (No Opinion):

Customers expressed concern about collection of outgoing mail, and public bulletin board.

Response:

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be distributed to the administrative office and local businesses.

3. Concern (No Opinion):

Customers were concerned about the limited hours of operation at the Post Office.

Response:

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for less hours of service per week. Carrier service will provide 24-hour access to the mail.

4. Concern (No Opinion):

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curbside Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain its unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Concern (No Opinion):

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

5. With the Rural delivery curbside service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain its unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire. If it is determined that we will be providing rural delivery service to Miller, NE will be pursued, a formal proposal will be posted in the Miller Post Office and surrounding Post Offices at a later date.

Response:

With the Rural Delivery Curbside Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain its unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Concern (No Opinion):

6. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curbside service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain its unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Concern (Unfavorable):

7. Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for outgoing mail.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for the local community bulletin board, things may be displayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left in Miller for your outgoing mail and will consider leaving it in Miller for your large business needs.

Concern (UnFavorable):

8. Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled customers and the use of the public bulletin board.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier service is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more information. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

Concern (UnFavorable):

9. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

10. Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Concern (UnFavorable):

11. Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing items.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

Concern (UnFavorable):

12. Customers felt inclement weather and poor road conditions might impede delivery, and use of public bulletin board.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the administrative office and possibly local businesses.

Concern (UnFavorable):

13. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

Concern (UnFavorable):

14. Customers were concerned about later delivery of mail. Concerns over Public bulletin board regarding activity information.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every

customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local community board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

Concern (UnFavorable):

15. Customers were concerned about senior citizens and customers with disabilities. Also concern for access to local bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices, along with any local businesses.

Concern (UnFavorable):

16. Customers were concerned about senior citizens, and public bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the administrative office and possibly local businesses.

Concern (UnFavorable):

17. Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

18. Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

Concern (UnFavorable):

19. Thank you for responding to the questionnaire that was sent out regarding the discontinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

Concern (UnFavorable):

20. Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curbside Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Concern (UnFavorable):

21. Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and the District Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiving the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Response:

Public notices will be available at the administrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

Concern (UnFavorable):

22. You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100. a year for you PO Box.

Response:

I understand your concern about buying and receiving your new issue stamps. The administrative Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminated because we will be providing free rural service.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

Response:

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

2. Concern (No Opinion):

Customer expressed a concern about nonpostal services, and public bulletin board.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses.

3. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office, and picking up government forms.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.

4. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

5. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

6. Concern (No Opinion):

Customer expressed a concerns about the loss of the community bulletin board and getting government forms at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

7. Concern (No Opinion):

Customer expressed a concerns about the loss of the community bulletin board at the Post Office and getting government forms.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the administrative office.

Concern (No Opinion):

8. Customer expressed a concern about the loss of the community bulletin board at the Post Office and picking up government forms.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.

Concern (No Opinion):

9. Customers expressed a concern about the loss of a bus stop at the Post Office, and express concern about public bulletin board.

Response:
Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of information concerning Miller along with local businesses.

Concern (No Opinion):

10. Customers expressed a concern about the loss of a bus stop at the Post Office. You also have concerns regarding the public bulletin board.

Response:
Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses.

Concern (No Opinion):

11. Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Response:
With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain its unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Concern (No Opinion):

12. Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

Response:
With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain its unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Concern (No Opinion):

13. Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.

Response:
The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.

Concern (No Opinion):

14. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:
With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also retain its unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Concern (No Opinion):

15. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:
With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community. Miller will also retain its unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Concern (No Opinion):

16. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire

Concern (UnFavorable):

17. Customer expressed a concern about nonpostal services, such as picking up government forms, using the buliding for the children as a bus stop for safety and weather concerns. And the assistance for senior citizens and persons with didabilities.

Response:

Senior customers and those with disabilities are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board t determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

Concern (UnFavorable):

18. Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

Concern (UnFavorable):

19. Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will procede.

Concern (UnFavorable):

20. Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens and the use of the public bulletin board.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

Concern (UnFavorable):

21. Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community bulletin board, and your apprehension about stormy weather.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.

Concern (UnFavorable):

22. Thank you for your appreciation of the informativ and couteous Miller employeeys. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information and will have government forms for your availability

Concern (UnFavorable):

23. You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and it's impact on them, and a safe place for the children to wait for the bus.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the shcool bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I

appreciate your concern for the elderly population in rural, and rural carrier will also be sure to check on them if they notice the mail is accumulating in their rural mail box.

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 06/16/2011
 Time: 6:00pm

Ed Goforth MPO J
Melanie Rupp POD Coordinator for MPO J Area

Total Number of Customers Present: 54

Place: Miller Community Building

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Jean Day	8895 325 th Rd Miller Neb	68858	308-457-3551
Harold Day	8895 325 th Rd Miller Neb	68858	308-457-3551
David Smedley	Miller Neb	68858	308-457-3491
Dr Andrew Fortney	6505 Hwy 40 Miller NE 68858	68858	308-457-2631
Wesley D. Mitchell	33975 Bismar A	68858	308-457-3095
Emma Mitchell	33975 Bismar Rd	68858	308-457-3095
Amy Hubert	24455 Waterbury POB 54	68852	308-457-2050
Dana Ross	302 S 4 th St Miller P.O.	68858	308-440-5256
Michelle Hockley	PO Box 1134	68858	308-457-2121
Lee Ross	Miller	68858	308-457-2261
Kathy Ross	Miller	"	" " "
John Lourenco	MILLER	68858	308-293-3670
Janet Slovic	"	68858	308-457-1106
David Lourenco	"	68858	308-222-0049
Shirley Graham	Miller	68858	308-457-2121

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 06/16/2011

Time 6:00pm

Ed Goforth MPD J
Melanie Rupp MPD J Coordinator

Total Number of Customers Present:

54

Place: Miller Community Building

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

[illegible]

Name	Mailing Address (optional)	Zip Code	Phone Number
John Papineau	P.O. Box 351 ¹⁰³	68858	457-2081
Marianne Rehner	P.O. Box 113	68858	627-5754
Alta Bentley	29060 Hwy 183	68858	457-3235
Kirk Bentley	29060 Hwy 183	68858	
Sonya Petersen	23185 Hwy 183	68858	457-3200
Harry Hark	Box 34	68858	
Ed Wanta	Box 93	68858	308 457 2131
Robert Budar	7360 325 RD	68858	308 457-3695
Dolores Helmore	Box 104	68858	
Reverend Gloria	Box 36	68858	
Longine Dany	8897 325th Rd	68858	
Linda Smedley	37300 Hwy 183	68858	308-457-3491
Michael Sathoff	6505 Hwy 40 Miller NE 68858	68858	308-457-2631
Ronald I Bentley	37480 Cessna Rd MILLER NE	68858	308-457-3520

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 06/16/2011
 Time: 6:00pm

Ed Goforth MP00 J
Melanie Rupp MP00 J Coordinator

Total Number of Customers Present:

54

Place: Miller Community Building

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
LeRoy Lambert	701 N Hwy 183	68858	308-457-2295
Jana Shaler	PO Box 116	68878	308-752-3365
Euclyn Furr	Miller	68858	308-457-2271
Julie Brooker	4111 4th Ave Ste 26 Kearney	68845	308-236-7602
Deb Van Matre	1811 W Second #105 GI 68803	68803	308-384-3900
Allen Korman	Amherst	68812	308-826-2381
Richard Kleckner	Miller	68858	308-457-3485
Scott Bouris	Miller	68858	308-457-2161
Keith Davis	Miller	68858	308-457-2161
Betsy Friedrich	Kearney Hb	68848	308-233-9723
May Lambert	Miller	68858	308-457-2295
Gonda Bob Pierce	Sumner	68878	908-752-2535
Stacy M. Lutz	Miller	68858	308-457-2281
Carolyn Kappel	"	"	308-457-3665
Gyonne Stevens	Miller	68858	308-457-2002
Ruth Day	Miller	68858	308-457-3574
John Day	Miller	68858	402-320-8886
Linda Fees	7251 R 450, Miller	68858	308-457-3303
Laura Sathya	6505 Hwy 40	68858	308-457-2631

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

2. Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

3. Concern (UnFavorable):

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

4. Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Concern (UnFavorable):

5. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

7. Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide

to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Nonpostal Concerns

1. **Concern (UnFavorable):**
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

2. **Concern (UnFavorable):**
Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

3. **Concern (UnFavorable):**
Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.



06/06/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Continued reduction in mail volume and reduced customer demand.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Miller Community Building on 06/16/2011 from 6:00pm to 8:00pm to answer questions and provide information about our service.

If you have any questions, you may contact LeAnn Tvrdy at (402) 930-4431.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Goforth".

EDWARD GOFORTH
Manager, Post Office Operations

Docket: 1373149-68858

Item Nbr: 27

Page Nbr: 1

**RECEIVED
DISTRICT MANAGER**

JUN 27 2011

**CENTRAL PLAINS PC
OMAHA, NE 68119-9500**

Teresa Saathoff
6505 Hwy 40
Miller, NE 68858-2004
308-457-2631

Dear Sir,

I have enclosed a petition from Miller in opposition of the closing of the Miller Post Office. Please consider our concerns.

Thank You,


Teresa Saathoff

USPS Central Plains District Manager,

Customer Service & Sales

United States Postal Service

P.O. Box 199500 Omaha, NE 69119-9500

We, the citizens and customers of the Miller, Nebraska, Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status—A United States post office operated by career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail and medications delivered through the mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuse possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Customers of the Miller, Nebraska, Post Office

Customers Name

Mailing Address

Date Petition Signed

Landra K. Bednar 7360-325th Rd. Miller, NE 6/16/2011

Louise Peterson 23185 Hwy 183 6/16/11

Linda K. Imedra 37300 Hwy 183 6-16-11

Please see attached sheet for additional signatures.

Customers Name

Mailing Address

Date Petition Signed

David D. Lameda 37300 Hwy 123 6-16-11

Debra Fox 94 Miller 6-16-11

TERRY CHAUSSE Box 94 MILLER NE68858 6-16-11

Ways D. Miller 33975 Brownwood

Richard Nelson PO Box 3 Miller NE68858

GREG DEWEESE 508 W North St Miller NE 68858 6-16-11

Miller, NE 68858
Millard Graham P.O. Box 134 6-16-11

Ben Fren Miller NE 6-16-11

Ed Wooten Miller NE 6-16-11

Janet Rogers 30955 Hwy 183 6-16-11

Paul Beane 7360 325 RD 6-16-11

Wesley Dyer 608 North West St NE68858 6-16-11

Amy Graham P.O. Box 146 Miller 6-16-11
PO Box 134

Sarah Graham Miller, NE 6/16/11
68858

Customers Name

Mailing Address

Date Rec'd on Signed

Dana Ross POB 54 Miller, NE 68858 6/16/11

Delmar L. Ross PO Box 24 Miller NE 68858 6-16-11

Emma Nichols 33995 Bison Rd Miller NE 68858 6-16-11

Kathryn Ross P.O. Box 34 Miller NE 68858 - 6-16-11

Sandra North PO Box 82 Miller NE 68858 6-16-11

Deann Freese 26410 Watertown Rd Miller 6/16/11

Dolores Holman P.O. Box 104 Miller 6/16/11

Megan Smith 6505 Hwy 40 Miller 6-16-11

Majorie Lambert 301 N Hwy 183, Miller 68858 6-16-11

Leta Lee 301 N Hwy 183, Miller, NE

Linda Fees 77251 Road 450, Miller 6/16/11

Marianne Rednberg PO Box 113 Miller 6/18/11

Jeanie Rapineau PO Box 103 Miller, Neb. 6/18/11

Douglas Nichols 45474 Rd 775 Miller, Neb. 6/16/11

Customers Name

Mailing Address

Date Petition Signed

James J. Miller

45474 RD 775 Miller

6-16-11

Customers Name

Mailing Address

Date Petition Signed

Pat BrownBox 4 Miller Ne6-16-11
Kelly J. SmithBox 4 Miller Ne6-16-11Dr. Michael Soathoff6505 Hwy 40 Miller, nebr.6/21/11Dr. Andrew Soathoff6505 Hwy 40MillerNE6/21/11
Kelly J. Smith7685 Hwy 40 Miller NE6/21/11



07/13/2011

Miller Postal Customer:

This is in response to your recent letter and petition concerning the possible Discontinuance of the Miller Post Office. I received a petition containing 37 signatures, with postal concerns included with this petition. Although this petition was not signed by all of the Miller residents, I wanted to address the concerns of the petition to all of the Miller customers.

Although the Postal Service feels that the present (Officer-in-Charge) Gloria Robbins, is doing an excellent job, we can not just appoint Gloria as postmaster. We are not hiring or posting any postmaster positions for this size of Post Offices.

I appreciate your concerns as stated in your petition and can assure you that the United States Postal Service can provide the customers of Miller with regular and effective service through the proposed Rural Mail Carrier should the discontinuance be proposed.

The United States Postal Service officials will give serious thought and take all customer concerns into consideration before making a decision.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward J. Goforth", written over a horizontal line.

Edward J. Goforth
Manager Post Office Operations

cc: file



A. Office

Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: BUFFALO
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: LeAnn Tvrdy Date: 11/01/2011
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431 Fax No: (402) 930-4406

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- ☒ Tell what we are doing and why.
- ☒ Is reason for discontinuance justified and documented in the record?
- ☒ If suspended, what type of alternate service customers are now receiving?
- ☒ Reason for vacancy and information on postmaster/OIC
- ☒ Number of customers and type of service they received and will receive.
- ☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ☒ Last three fiscal years of revenue and revenue units.
- ☒ Decline in service workload/reduction in EAS level, if appropriate.
- ☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ☒ Information on petitions and congressional inquiries included with Postal Service responses.
- ☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ☒ Advantages and disadvantages of proposed alternate service.
- ☒ Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- ☒ Brief background of area, community government, population, etc.
- ☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ☒ Was Post Office used as meeting place?
- ☒ Was Post Office a shelter for a bus stop?
- ☒ Did the Post Office have a public bulletin board?
- ☒ Were government forms available at the Post Office?
- ☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ☒ What is the historical value of the office?
- ☒ Is an address change necessary?
- ☒ Will the community identity be preserved?
- ☒ What are the growth trends (flat, up, down)?
- ☒ Were any other nonpostal items identified?

Section III

Effect on Employees

- ☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

\$ 34,032

Fringe benefits 33.5%

\$ 11,401

Rental costs, excluding utilities

\$ 0

Total annual costs

\$ 45,433

Less estimated cost of replacement service

- 9,848

Total annual savings

\$ 35,585

A one-time expense of \$ _____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

11/30/2011

DeAnn K. Jurdy

11/30/2011



07/19/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the MILLER Post Office
Docket No. 1373149

This is to advise you that on 07/26/2011, I will post for public comment a proposal to close the MILLER Post Office in BUFFALO, Congressional District No. Nebraska 3rd.

If you have any questions, please call LEANN TVRDY District Review Coordinator at (402) 930-4431.

A handwritten signature in cursive script, appearing to read "Rick Pivovar".

RICK PIVOVAR
District Manager
CENTRAL PLAINS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



07/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
MILLER Proposal
Docket No. 1373149 - 68858

Please post the enclosed proposal to close the MILLER Post Office in the lobby. The proposal must be posted in a prominent place from 07/26/2011 through close of business on 09/26/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (402) 930-4431.


LEANN TVRDY
Post Office Review Coordinator
CENTRAL PLAINS PFC District



Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 07/26/2011

Date of Removal: 09/26/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MILLER, NE POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the Miller Post Office:

The Postal Service is considering the close of the Miller Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/26/2011 through 09/26/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Miller Post Office, Sumner Post Office and Amherst Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LEANN TVRDY
6005 LOCKHEED COURT
OMAHA, NE 68119-9500

For more information, you may call LEANN TVRDY at (402) 930-4431 or write to the above address.

Thank you for your assistance.



EDWARD GOFORTH
6005 LOCKHEED COURT
OMAHA, NE 68119-9500

Docket: 1373149-68858

Item Nbr: 33

Page Nbr: i

Date of Posting: 07/26/2011

Posting Round Date:

Date of Removal: 09/26/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on March 20, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload and reduced customer demand.

The Miller Post Office, an EAS-55 level, provides service from 09:45 - 14:30 Monday - Friday, 09:45 - 11:15 Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 62 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for six minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,041 (39 revenue units) in FY 2008; \$14,068 (37 revenue units) in FY 2009; and \$10,277 (27 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 16, 2011, representatives from the Postal Service were available at Miller Community Building to answer questions and provide information to customers. 54 customer(s) attended the meeting.

On June 06, 2011, 137 questionnaires were distributed to delivery customers of the Miller Post Office. Questionnaires were also available over the counter for retail customers at the Miller Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 26 expressed no opinion.

A petition supporting the retention of the Miller Post Office was received on July 02, 2011, with 37 signatures. If this proposal is implemented, delivery and retail services will be provided by the Amherst Post Office, an EAS-13 level office. Window service hours at the Amherst Post Office are from 7:30 -11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. There are 22 post office boxes available.

Retail service is also available at the Sumner Post Office an EAS-11 level office, located seven miles away. Window service hours at Sumner Post Office are from 8:15-12:30 13:30-16:15, Monday through Friday and 8:30-9:30 on Saturday. There are 46 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for out going mail.

Response: The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for the local community bulletin board, things may be displayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left

in Miller for your outgoing mail and will consider leaving it in Miller for your large business needs.

3. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled customers and the use of the public bulletin board.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier service is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more information. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

4. **Concern:**

Customers expressed concern about collection of outgoing mail, and public bulletin board.

Response:

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be distributed to the administrative office and local businesses.

5. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. **Concern:**

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

7. **Concern:**

Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing items.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is beneficial to many senior citizens and those

who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

8. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery, and use of public bulletin board.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the administrative office and possibly local businesses.

9. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

10. **Concern:**

Customers were concerned about later delivery of mail. Concerns over Public bulletin board regarding activity information.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local community board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

11. **Concern:**

Customers were concerned about senior citizens and customers with disabilities. Also concern for access to local bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices, along with any local businesses.

12. **Concern:**

Customers were concerned about senior citizens, and public bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the administrative office and possibly local businesses.

13. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

14. **Concern:**

Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

15. **Concern:**

Customers were concerned about the limited hours of operation at the Post Office.

Response:

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

16. **Concern:**

Thank you for responding to the questionnaire that was sent out regarding the discontinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we

offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

17. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

18. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

19. **Concern:**

Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and the District Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiving the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Response:

Public notices will be available at the administrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

20. **Concern:**

You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100. a year for your PO Box.

Response:

I understand your concern about buying and receiving your new issue stamps. The administrative Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminated because we will be providing free rural service.

21. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the Rural delivery curblin service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire. If it is determined that we will be providing rural delivery service to Miller, NE will be pursued, a formal proposal will be posted in the Miller Post

Office and surrounding Post Offices at a later date.

Response:

With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

22. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

23. **Concern:**

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

24. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

25. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

26. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Miller is an unincorporated community located in BUFFALO County. The community is administered politically by Village Board. Police protection is provided by the Buffalo County Sheriff. Fire protection is provided by the Volunteer Department. The community is comprised of Farm and agricultural related, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Bouey's Fertilizer. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Miller Post Office will be available at the Amherst Post Office. Government forms normally provided by the Post Office will also be available at the Amherst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain its unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

2. **Concern:**

Response:

Customer expressed a concern about nonpostal services, such as picking up government forms, using the building for the children as a bus stop for safety and weather concerns. And the assistance for senior citizens and persons with disabilities.

Senior customers and those with disabilities are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

3. **Concern:**

Customer expressed a concern about nonpostal services, and public bulletin board.

Response: Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses.

4. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office, and picking up government forms.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.

5. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

6. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

7. **Concern:** Customer expressed a concerns about the loss of the community bulletin board and getting government forms at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

8. **Concern:** Customer expressed a concerns about the loss of the community bulletin board at the Post Office and getting government forms.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the administrative office.

9. **Concern:** Customer expressed a concerns about the loss of the community bulletin board at the Post Office and picking up government forms.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.

10. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office, and express concern about public bulletin board.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of information concerning Miller along with local businesses.

11. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

12. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will proceed.

13. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. You also have concerns regarding the public bulletin board.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses

14. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens and the use of the public bulletin board.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

15. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community bulletin board, and your apprehension about stormy weather.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.

16. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain its unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

17. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also be able to retain its unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

18. **Concern:**

Thank you for your appreciation of the informative and courteous Miller employees. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability.

19. **Concern:**

Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.

Response:

The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.

20. **Concern:**

You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and its impact on them, and a safe place for the children to wait for the bus.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the school bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I appreciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is accumulating in their rural mail box.

21. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your assistance in returning your questionnaire.

22. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community. Miller will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

23. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire

24. **Concern:**

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 20, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 35,585 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 34,032
Fringe Benefits @ 33.5%	\$ 11,401
Annual Lease Costs	<u>+ \$ 0</u>
Total Annual Costs	\$ 45,433
Less Annual Cost of Replacement Service	<u>- \$ 9,848</u>
Total Annual Savings	<u>\$ 35,585</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster retired on March 20, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Miller Post Office provided delivery and retail service to 62 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$35,585 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Miller Post Office, Sumner Post Office and Amherst Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



EDWARD GOFORTH
Manager, Post Office Operations

07/26/2011
Date

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



07/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/26/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink that appears to read "Leann TvrDY".

LEANN TVRDY
Post Office Review Coordinator
6005 LOCKHEED COURT
OMAHA, NE 68119-9500



A. Office

Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: BUFFALO
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: LeAnn Tvrdy Date: 11/01/2011
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431 Fax No: (402) 930-4406



MEMO TO THE RECORD

**MILLER NE
1373149-68858**

The Sumner Postmaster Round-date stamped the Letter of Instructions, Item 31. Please refer to Item 31 for the Round-date stamps for the Proposal to Close that was posted in Sumner, NE.

Docket: 1373149-68858

Item Nbr: 36

Page Nbr: 2

Date of Posting: 07/26/2011

Posting Round Date:



Date of Removal: 09/26/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

Docket: 1373149-68858

Item Nbr: 36

Page Nbr: 3

Date of Posting: 07/26/2011

Posting Round Date:



Date of Removal: 09/26/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858



MEMO TO THE RECORD

**MILLER NE
1373149-68858**

The Sumner Postmaster Round-date stamped the Letter of Instructions, Item 31. Please refer to Item 31 for the Round-date stamps for the Invitation for Comments that was posted in Sumner, NE.

Date of Posting: 07/26/2011

Date of Removal: 09/26/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MILLER, NE POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



To the customers of the Miller Post Office:

The Postal Service is considering the close of the Miller Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/26/2011 through 09/26/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Miller Post Office, Sumner Post Office and Amherst Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LEANN TVRDY
6005 LOCKHEED COURT
OMAHA, NE 68119-9500

Docket: 1373149-68858

Item Nbr: 36A

Page Nbr: 2

For more information, you may call LEANN TVRDY at (402) 930-4431 or write to the above address.

Thank you for your assistance.

Sincerely,

EDWARD GOFORTH
6005 LOCKHEED COURT
OMAHA, NE 68119-9500

Docket: 1373149-68858

Item Nbr: 36A

Page Nbr: 3



Original Date of Posting: 07/26/2011

Original Date of Removal: 09/26/2011

SWORN AFFIDAVIT

MEMO TO THE RECORD: ABSENCE OF ROUND-DATE STAMP

SUBJECT: ABSENCE OF ROUND-DATE STAMP ON INVITATION FOR COMMENTS

MILLER NE
1373149-68858

I, Terry Abbott (Printed Name), Postmaster (Title),
hereby sign and acknowledge by this sworn affidavit, I posted in my office for 60 days the Invitation
for Comments for MILLER NE 1373149-68858

Signature

Date

Witness Signature

Date

Round-Date Stamp



**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 07/19/2011

Postal Customers of the Miller Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Miller Post Office, which was posted 07/26/2011 through 09/26/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Miller Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth", written in dark ink.

EDWARD GOFORTH
6005 LOCKHEED COURT
OMAHA, NE 68119-9500



11/01/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Miller Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edward Goforth".

Edward Goforth
Manager, Post Office Operations
6005 Lockheed Court
Omaha, NE, 68119-9500



A. Office

Name: MILLER State: NE Zip Code: 68858
Area: WESTERN District: CENTRAL PLAINS PFC
Congressional District: Nebraska 3rd County: BUFFALO
EAS Grade: 55 Finance Number: 305955
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: LeAnn Tvrdy
Title: CENTRAL PLAINS PFC Post Office Review Coordinator
Tele No: (402) 930-4431

Date: 11/01/2011
Fax No: (402)
930-4406

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	0
Favorable comments	0
Unfavorable comments	0
No opinion expressed	0
Total comments returned	0

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
No Concern
- Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

Docket: 1373149-68858

Item Nbr: 41

Page Nbr: 1

Date of Posting: 07/26/2011

Posting Round Date:

Date of Removal: 09/26/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1373149 - 68858

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on March 20, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload and reduced customer demand.

The Miller Post Office, an EAS-55 level, provides service from 09:45 - 14:30 Monday - Friday, 09:45 - 11:15 Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 62 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for six minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,041 (39 revenue units) in FY 2008; \$14,068 (37 revenue units) in FY 2009; and \$10,277 (27 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 16, 2011, representatives from the Postal Service were available at Miller Community Building to answer questions and provide information to customers. 54 customer(s) attended the meeting.

On June 06, 2011, 137 questionnaires were distributed to delivery customers of the Miller Post Office. Questionnaires were also available over the counter for retail customers at the Miller Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 26 expressed no opinion.

A petition supporting the retention of the Miller Post Office was received on July 02, 2011, with 37 signatures. If this proposal is implemented, delivery and retail services will be provided by the Amherst Post Office, an EAS-13 level office. Window service hours at the Amherst Post Office are from 7:30 - 11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. There are 22 post office boxes available.

Retail service is also available at the Sumner Post Office an EAS-11 level office, located seven miles away. Window service hours at Sumner Post Office are from 8:15-12:30 13:30-16:15, Monday through Friday and 8:30-9:30 on Saturday. There are 46 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for out going mail.

Response: The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for the local community bulletin board, things may be displayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left

your large business needs.

3. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled customers and the use of the public bulletin board.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier service is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more information. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

4. **Concern:**

Customers expressed concern about collection of outgoing mail, and public bulletin board.

Response:

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be distributed to the administrative office and local businesses.

5. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. **Concern:**

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

7. **Concern:**

Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing items.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is beneficial to many senior citizens and those

and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

8. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery, and use of public bulletin board.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the administrative office and possibly local businesses.

9. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

10. **Concern:**

Customers were concerned about later delivery of mail. Concerns over Public bulletin board regarding activity information.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local community board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

11. **Concern:**

Customers were concerned about senior citizens and customers with disabilities. Also concern for access to local bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices, along with any local businesses.

12. **Concern:**

Customers were concerned about senior citizens, and public bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the administrative office and possibly local businesses.

13. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

14. **Concern:**

Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

15. **Concern:**

Customers were concerned about the limited hours of operation at the Post Office.

Response:

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

16. **Concern:**

Thank you for responding to the questionnaire that was sent out regarding the discontinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access

hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

17. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

18. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

19. **Concern:**

Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and the District Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiving the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Response:

Public notices will be available at the administrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

20. **Concern:**

You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100. a year for you PO Box.

Response:

I understand your concern about buying and receiving your new issue stamps. The administrative Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminated because we will be providing free rural service.

21. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the Rural delivery curblane service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire. If it is determined that we will be providing rural delivery service to Miller, NE

Office and surrounding Post Offices at a later date.

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

22. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblin service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

23. **Concern:**

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

24. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

25. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

26. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Miller is an unincorporated community located in BUFFALO County. The community is administered politically by Village Board. Police protection is provided by the Buffalo County Sheriff. Fire protection is provided by the Volunteer Department. The community is comprised of Farm and agricultural related., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Bouey's Fertilizer . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Miller Post Office will be available at the Amherst Post Office. Government forms normally provided by the Post Office will also be available at the Amherst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

2. Concern:

Response:

Customer expressed a concern about nonpostal services, such as picking up government forms, using the building for the children as a bus stop for safety and weather concerns. And the assistance for senior citizens and persons with disabilities.

Senior customers and those with disabilities are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

3. Concern:

Customer expressed a concern about nonpostal services, and public bulletin board.

- Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses.
4. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office, and picking up government forms.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.
5. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
6. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.
7. **Concern:** Customer expressed a concerns about the loss of the community bulletin board and getting government forms at the Post Office.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.
8. **Concern:** Customer expressed a concerns about the loss of the community bulletin board at the Post Office and getting government forms.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the administrative office.
9. **Concern:** Customer expressed a concerns about the loss of the community bulletin board at the Post Office and picking up government forms.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.
10. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office, and express concern about public bulletin board.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of information concerning Miller along with local businesses.

11. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

12. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will proceed.

13. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. You also have concerns regarding the public bulletin board.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses

14. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens and the use of the public bulletin board.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

15. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community bulletin board, and your apprehension about stormy weather.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the

16. **Concern:** Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.
- Response:** With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.
17. **Concern:** Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.
- Response:** With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.
18. **Concern:** Thank you for your appreciation of the informative and courteous Miller employees. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability.
19. **Concern:** Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.
- Response:** The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.
20. **Concern:** You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and it's impact on them, and a safe place for the children to wait for the bus.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the school bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I appreciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is accumulating in their rural mail box.

21. **Concern:** Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.
- Response:** With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your assistance in returning your questionnaire.
22. **Concern:** Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.
- Response:** With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community. Miller will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.
23. **Concern:** Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.
- Response:** With the rural delivery curblane service we are proposing, will provide you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire
24. **Concern:** Customer expressed a concern about nonpostal services.
- Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 20, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 35,585 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 34,032
Fringe Benefits @ 33.5%	\$ 11,401
Annual Lease Costs	+ \$ 0
Total Annual Costs	\$ 45,433
Less Annual Cost of Replacement Service	- \$ 9,848
Total Annual Savings	<u>\$ 35,585</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster retired on March 20, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Miller Post Office provided delivery and retail service to 62 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$35,585 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Miller Post Office, Sumner Post Office and Amherst Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



EDWARD GOFORTH
Manager, Post Office Operations

07/26/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/04/2011
2. Post Office Name MILLER		3. State and ZIP + 4 Code NE, 68858-2065		
4. District, Customer Service CENTRAL PLAINS PFC	5. Area, Customer Service WESTERN	6. County BUFFALO	7. Congressional District Nebraska 3rd	
8. Reason for Proposal to Discontinue Declining workload and reduced customer demand.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/20/2003		a. Time M-F 09:45 - 14:30 Sat 09:45 - 11:15 Total Window Hours Per Week		
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career		a. Lobby Time M-F 24 Sat 24 25.25		
c. Current PM POSITION Level (150) EAS-53 Downgraded from EAS-55				
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 1				
e. No of Others- 0 No of Career- 0 No of Non-Career- 0				
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery 0		Types of Mail Received Dispatched		
b. P.O. Box 62		a. First-Class 31 32		
c. City Delivery 0		b. Newspaper 21 0		
d. Rural Delivery 75		c. Parcel 3 0		
e. Highway Contract Route Box 0		d. Other 0 0		
f. Total 137		e. Total 55 32		
g. No. Receiving Duplicate Service 0		f. No. of Postage Meters 0		
h. Average No. Daily Transactions 5.90		g. No. of Permits 0		
Finances a. FY		Receipts		b. EAS Step 1 PM Basic Salary (no Cola)
2008 \$ 15,041		\$ 15,041		\$ 34,032
2009 \$ 14,068		\$ 14,068		
2010 \$ 10,277		\$ 10,277		
				c. PM Fringe Benefits (33.5% of b.) \$ 11,401
16a. Quarters				
<input checked="" type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/1900 Annual Lease \$ 0				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain: Leased facility with cancelation clause.				
17. Schools, Churches and Organization in Service Area: No: 0 None		19. Administrative/Emanating Office (Proposed): Name AMHERST EAS Level 13 Miles Away 9.0 7:30-11:30 Window Service Hours: M-F 13:00-15:45 SAT 7:30-9:00 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 22		
18. Businesses in Service Area: No: 1 Bouey's Fertilizer		20. Nearest Post Office (if different from above): Name SUMNER EAS Level 11 Miles Away 7.0 8:15-12:30 Window Service Hours: M-F 13:30-16:15 SAT 8:30-9:30 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 46		
21. Prepared by				
Printed Name and Title MELANIE RUPP		Signature MELANIE RUPP		Telephone No. AC () (402) 930-4431
PO Discontinuance Coordinator Name LEANN TVRDY		Telephone No. AC () (402) 930-4431		Location OMAHA, NE



10/07/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
MILLER
Docket Number 1373149 - 68858

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Rick Pivovar".

RICK PIVOVAR
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: MILLER, NE, 68858-2065
EAS Level: 55
District: CENTRAL PLAINS PFC
County: BUFFALO
Congressional District: Nebraska 3rd
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: retired
Alternate Service Proposed: Rural Route Service
Customers Affected:
Post Office Box: 62
General Delivery: 0
Rural Route: 75
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 137

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
03/20/2003	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 0
05/05/2011	District manager authorization to study.
06/06/2011	Questionnaires sent to customers. Number sent: 137 Number Returned: 53 Analysis: Favorable 2 Unfavorable 22 No Opinion 26
07/02/2011	Petition received. Number of signatures: 37 Concerns expressed: n/a
	Congressional inquiry received: No Concerns expressed: n/a
11/01/2011	Proposal and checklist sent to district for review.
07/19/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
11/01/2011	Proposal and invitation for comments posted and round-dated.
11/01/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed: n/a
06/04/2011	Updated PS Form 4920 completed (if necessary).
10/07/2011	Certification of the official record.
10/07/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
10/11/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
11/03/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
11/18/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

LEANN TVRDY	(402) 930-4431
Name/Title	Telephone Number
LEANN TVRDY	(402) 930-4431
District Post Office Review Coordinator	Telephone Number



10/07/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Miller Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to LeAnn Tvrdy, Post Office Review Coordinator, at (402) 930-4431 or Edward Goforth Manager Post Office Operations.

A handwritten signature in blue ink, appearing to read "Rick Pivovar".

RICK PIVOVAR
DISTRICT MANAGER
6005 LOCKHEED COURT
OMAHA, NE 68119-9500

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1373149.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the MILLER was received by 10/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Docket: 1373149-68858

Item Nbr: 47

Page Nbr: 1

Date of Posting: 11/03/2011

Date of Removal: 12/05/2011

FINAL DETERMINATION TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Miller, NE Post Office and provide rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on March 20, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Declining workload and reduced customer demand.

The Miller Post Office, an EAS-55 level, provides service from 09:45 - 14:30 Monday - Friday, 09:45 - 11:15 Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 62 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for six minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,041 (39 revenue units) in FY 2008; \$14,068 (37 revenue units) in FY 2009; and \$10,277 (27 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 16, 2011, representatives from the Postal Service were available at Miller Community Building to answer questions and provide information to customers. 54 customer(s) attended the meeting.

On June 06, 2011, 137 questionnaires were distributed to delivery customers of the Miller Post Office. Questionnaires were also available over the counter for retail customers at the Miller Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 26 expressed no opinion.

A petition supporting the retention of the Miller Post Office was received on July 02, 2011, with 37 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Amherst Post Office, an EAS-13 level office. Window service hours at the Amherst Post Office are from 7:30 -11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. There are 22 post office boxes available.

Retail service is also available at the Sumner Post Office an EAS-11 level office, located seven miles away. Window service hours at Sumner Post Office are from 8:15-12:30 13:30-16:15, Monday through Friday and 8:30-9:30 on Saturday. There are 46 post office boxes available for rent.

The proposal to close the Miller Post Office was posted with an invitation for comment at the Miller Post Office, Sumner Post Office and Amherst Post Office from July 26, 2011 to September 26, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for out going mail.

Response: The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for

the local community bulletin board, things may be displayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left in Miller for your outgoing mail and will consider leaving it in Miller for your large business needs.

3. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled customers and the use of the public bulletin board.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier service is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more information. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

4. **Concern:**

Customers expressed concern about collection of outgoing mail, and public bulletin board.

Response:

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be distributed to the administrative office and local businesses.

5. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. **Concern:**

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

7. **Concern:**

Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing items.

Response:

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Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

8. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery, and use of public bulletin board.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the administrative office and possibly local businesses.

9. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

10. **Concern:**

Customers were concerned about later delivery of mail. Concerns over Public bulletin board regarding activity information.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local community board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

11. **Concern:**

Customers were concerned about senior citizens and customers with disabilities. Also concern for access to local bulletin board.

Response:

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Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices, along with any local businesses.

12. **Concern:**

Customers were concerned about senior citizens, and public bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the administrative office and possibly local businesses.

13. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

14. **Concern:**

Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

15. **Concern:**

Customers were concerned about the limited hours of operation at the Post Office.

Response:

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

16. **Concern:**

Thank you for responding to the questionnaire that was sent out regarding the discontinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

Response:

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The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

17. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

18. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

19. **Concern:**

Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and the District Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiveing the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Response:

Public notices will be available at the adminstrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

20. **Concern:**

You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100. a year for you PO Box.

Response:

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I understand your concern about buying and receiving your new issue stamps. The administrative Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminated because we will be providing free rural service.

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the Rural delivery curblane service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain its unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire. If it is determined that we will be providing rural delivery service to Miller, NE will be pursued, a formal proposal will be posted in the Miller Post Office and surrounding Post Offices at a later date.

21. **Concern:**

Response:

With the Rural Delivery Curblane Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain its unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

22. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain its unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

23. **Concern:**

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

24. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

25. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

26. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that

we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Miller is an unincorporated community located in BUFFALO County. The community is administered politically by Village Board. Police protection is provided by the Buffalo County Sheriff. Fire protection is provided by the Volunteer Department. The community is comprised of Farm and agricultural related, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Bouey's Fertilizer . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Miller Post Office will be available at the Amherst Post Office. Government forms normally provided by the Post Office will also be available at the Amherst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Response:

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

2. Concern:

Customer expressed a concern about nonpostal services, such as picking up government forms, using the buliding for the children as a bus stop for safety and weather concerns. And the assistance for senior citizens and persons with didabilities.

Response:

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Senior customers and those with disabilities are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

3. **Concern:**

Customer expressed a concern about nonpostal services, and public bulletin board.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses.

4. **Concern:**

Customer expressed a concern about the loss of the community bulletin board at the Post Office, and picking up government forms.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.

5. **Concern:**

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

6. **Concern:**

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

7. **Concern:**

Customer expressed a concerns about the loss of the community bulletin board and getting government forms at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

8. **Concern:**

Customer expressed a concerns about the loss of the community bulletin board at the Post Office and getting government forms.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the administrative office.

9. **Concern:** Customer expressed a concerns about the loss of the community bulletin board at the Post Office and picking up government forms.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.
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10. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office, and express concern about public bulletin board.
- Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of infomation concerning Miller along with local businesses.
11. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.
- Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
12. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller.
- Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will procede.
13. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office. You also have concerns regarding the public bulletin board.
- Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses
14. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens and the use of the public bulletin board.
- Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

15. **Concern:**

Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community bulletin board, and your apprehension about stormy weather.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.

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16. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

17. **Concern:**

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

Response:

With the Rural Delivery Curblin Service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

18. **Concern:**

Thank you for your appreciation of the informative and courteous Miller employees. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability

19. **Concern:**

Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.

Response:

The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.

20. **Concern:**

You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and it's impact on them, and a safe place for the children to wait for the bus.

Response:

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Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the school bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I appreciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is accumulating in their rural mail box.

21. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your assistance in returning your questionnaire.

22. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide Regular and Effective service to the community. Miller will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

23. **Concern:**

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

Response:

With the rural delivery curblane service we are proposing, will provide you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire

24. **Concern:**

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 20, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 35,585 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 34,032
Fringe Benefits @ 33.5%	\$ 11,401
Annual Lease Costs	<u>+ \$ 0</u>
Total Annual Costs	\$ 45,433
Less Annual Cost of Replacement Service	<u>- \$ 9,848</u>
Total Annual Savings	<u>\$ 35,585</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster retired on March 20, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Miller Post Office provided delivery and retail service to 62 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$35,585 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Miller Post Office, Sumner Post Office and Amherst Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Miller Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Miller Post Office, Sumner Post Office and Amherst Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

Docket: 1373149-68858

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10/24/2011

Date



11/03/2011

OFFICER-IN-CHARGE/POSTMASTER
Miller Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Miller Post Office Final Determination
Docket No. 1373149 - 68858

Please post in the lobby the enclosed final determination to close the Miller Post Office. The final determination must be posted in a prominent place from 11/03/2011 through close of business on 12/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (402) 930-4431.

Sincerely,

A handwritten signature in blue ink, appearing to read "Leann TVRDY".

LEANN TVRDY
POST OFFICE REVIEW COORDINATOR
6005 LOCKHEED COURT
OMAHA, NE 68119-9500

Enclosures:
Final Determination Official Record

Nov 30 2011 10:50AM HP LASERJET FAX

p. 1



Date of Posting: 11/03/2011

Date of Removal: 12/05/2011

Docket: 1373149-68858

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FINAL DETERMINATION TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858



Date of Posting: 11/03/2011

Date of Removal: 12/05/2011

Docket: 1373149-68858

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FINAL DETERMINATION TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

Nov 30 2011 10:55AM HP LASERJET FAX

p. 1

Docket: 1373149-68858

Item Nbr: 49

Page Nbr: 3

Date of Posting: 11/03/2011

Date of Removal: 12/05/2011



FINAL DETERMINATION TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

**Postal Bulletin Post Office Change Announcement Form
Final Determination 30-Day Posting Dates**

ITEM NO.

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3

Post Office Final Determination Posting Dates*

Date posted: 11/03/2011

Actual discontinuance date: 01/07/2012

Date removed: 12/05/2011

Official discontinuance date:

No. of days posted: 32

(Headquarters entry):

POST

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

**BEFORE CHANGE
POST OFFICE INFORMATION**

Post Office

Name and State: MILLER, NE

ZIP Code: 68858-2065 Finance no: 305955

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch () MAIN_PO

Community Post Office (CPO) ()

Coordinator name: LEANN TVRDY

Telephone: (402) 930-4431

Mailing instructions for independent Post Office discontinuance. When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this *Postal Bulletin Post Office Change Announcement* form to:

RETAIL OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA SW ROOM 6806
WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () RR () KR

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.

Final determination for an independent Post Office must be posted for at least 30 days.

**AFTER CHANGE
POST OFFICE INFORMATION**

Administrative

Post Office: AMHERST

ZIP Code: 68812-4522 Finance no: 300240

Original name retained? Yes (X) No ()

New last line of customer address is:

MILLER NE,68858

Type of replacement service

Post Office (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: CENTRAL PLAINS PFC



11/18/2011

DISTRICT MANAGER
CENTRAL PLAINS PFC
6005 LOCKHEED COURT
OMAHA, NE, 68119-9500

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
MILLER, 68858-2065 Docket No. 1373149 - 68858

This is to advise you that an appeal to the final determination to discontinue the MILLER has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations WESTERN Area
Government Relations and Public Policy

DOCKET NO.

1373149-68858

ITEM NO.

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November 3, 2011

A 2012-73
RECEIVED

POSTAL REGULATORY COMMISSION
901 NEW YORK AVE NW STE 200
WASHINGTON DC 20268-0001

2011 NOV 16 P 2:39

The Postal Service has informed us of a decision to close our post office by November 30, 2011. This action is being taken after meeting the provisions of the Postal Reorganization Act of 1970 and over our protestations.

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

We, the customers of Miller Post Office, vigorously protest this action in view of the provision in the Postal Reorganization Act that calls for the Postal Service to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where the post office is not self-sustaining.

The Postal Service's decision to close our post office and provide rural delivery service raises questions concerning the sanctity of the mail and the risks involved in noncareer employees handling the mail. We also foresee inconveniences in purchasing money orders and stamps and sending accountable mail. We have the same concerns regarding the receipt of accountable mail, such as certified letters, registered letters and CODs.

We feel that, as citizens of the United States, we are entitled to the same efficient postal service provided to our counterparts in urban areas. The Postal Reorganization Act is explicit in pointing this out. We petition you, as members of the Postal Regulatory Commission, to respectfully consider our protest and order the Postal Service to give additional considerations to our service needs.

Respectfully,

Lynn Saatho

Received

NOV 14 2011

Office of PAGR